

## HONEYWELL END USER LICENSE AGREEMENT

(As of February 2024\_v4)

**IMPORTANT NOTICE, PLEASE READ CAREFULLY.** This End User License Agreement (“EULA” or “Agreement”) is a legal agreement between you, as an individual business entity (“User” or “You”), and Honeywell International Inc. (“Honeywell”) (each a “Party” and collectively, the “Parties”), which sets forth the rights and obligations governing Your use of certain Honeywell Connected Life Safety Services (“CLSS”) software, mobile applications, and Honeywell’s CLSS platform, all in object code form (collectively, the “Software”) and related documentation (“Documentation”).

**BY DOWNLOADING AND/OR USING THE SOFTWARE, YOU ARE REPRESENTING: (1) THAT YOU HAVE READ THIS EULA AND (2) YOU HAVE THE AUTHORITY TO ENTER INTO THIS EULA ON BEHALF OF THE BUSINESS ENTITY USING THE SOFTWARE. IF THE PERSON INSTALLING THE SOFTWARE DOES NOT HAVE AUTHORITY TO ENTER INTO THIS EULA ON BEHALF OF USER OR DOES NOT AGREE WITH THE TERMS OF THIS EULA, DO NOT CLICK “ACCEPT” OR USE THE SOFTWARE.**

- 1. License Rights.** Subject to the terms and conditions of this EULA and payment of applicable fees, and for the period User is authorized by Honeywell to access the Software, Honeywell: (a) shall provide User access to the Software via its mobile application and CLSS platform (“CLSS Platform”); and (b) hereby grants User a revocable, non-exclusive, non-assignable, non-transferable right to access the CLSS Platform and to, to the extent applicable, download, install, and use the Software and the Documentation, solely for internal business purposes (including for the benefit of Your customers and for use by Your authorized employees, contractors, or representatives who have been informed of and agree to comply with the terms of this EULA (“Authorized End Users”). To the extent applicable, User may make copies of the Software or Documentation for back up purposes only.
- 2. Restrictions on Use.** Without Honeywell’s express written consent in a separate agreement, User may not, directly or indirectly, through any Authorized End User, in whole or in part: (a) resell, transfer, share, or make the Software available to any unaffiliated third parties (including, without limitation, sharing login credentials to the CLSS Platform licenses on any website or public forum); (b) act as a service provider or provide commercial hosting services which entail granting a sublicense, renting or leasing, in whole or in part, the Software to anyone other than an Authorized End User; (c) decipher, decompile, disassemble, reverse assemble, reverse engineer, translate, modify, or otherwise attempt to derive source code, algorithms, tags, specifications, architectures, structures or other elements of the Software, in whole or in part, for any purpose or in any manner (except to the extent such prohibition is expressly prohibited by law); (d) write or develop any derivative software or documentation or other software programs based upon the Software or Documentation and User shall not make any attempt to circumvent the technological measure(s) that controls access to, or use of, the Software; (e) use the Software or Documentation in violation of any applicable laws or regulations; (f) disclose, transfer or otherwise make available the results of any performance, capacity or functionality tests or any benchmark testing of the Software to any third party, except that User may disclose performance, capacity, or functionality tests (to the extent such disclosures do not identify any cybersecurity vulnerabilities such as would be identified in a penetration test) to municipalities, counties, or other local governments or fire stations that provide fire and rescue services to User or User’s property insurance company; or (g) remove, modify, or obscure any proprietary rights notices on the Software or Documentation. User further acknowledges and agrees that it is responsible for all uses of the Software and Documentation by its Authorized End Users and any violations of this EULA by such Authorized End Users.
- 3. Account Access.** User acknowledges and agrees that (i) this license is subject to payment of the relevant fees to Honeywell by a User that is a dealer, integrator, installer, or central station (each, a “Provider”), and (ii) Honeywell will have no liability whatsoever to User to the extent Honeywell cuts off access to the Software and/or the CLSS Platform due to such Provider’s failure to pay for the Software.
- 4. Subscription License.** User acknowledges that the Software is being licensed on a subscription basis, subject to this EULA and any additional terms and conditions agreed upon between User and its chosen Provider (each, a “Provider Contract”). Honeywell is not a party to any such Provider Contract and shall not be liable for any damages whatsoever in relation to any dispute related to any such Provider Contract, including, but not limited to, payment obligations, the automatic renewal of the relevant subscription term, termination of the subscription, or termination of access to the Software or the CLSS Portal for nonpayment.
- 5. Account Security.** User agrees and acknowledges that, to the extent applicable, it will: (i) maintain strict confidentiality of all names, passwords, or other credentials of User’s Authorized End Users; (ii) instruct its Authorized End Users not to allow others to obtain or use their credentials or to access the Software; and (iii) immediately notify Honeywell of any unauthorized use or breach of security related to User’s account. User is responsible for costs incurred due to unauthorized use or access through User’s Authorized End Users’ account credentials or systems.

6. **Chat Feature Disclaimer.** The CLSS Platform and Software include a chatbot feature that uses generative artificial intelligence and employs third party large language models (LLMs). Honeywell is providing this chatbot feature for the sole purpose of allowing You to submit CLSS Platform and Software related queries and should not be used for any other purpose. The LLMs are enhanced through retrieval augmented generation (RAG) based on Honeywell's Documentation and specifications to generate the outputs. The information or output provided by the chatbot feature may not be accurate, complete or up-to-date and may be misleading or contain errors and omissions, or the chatbot feature may misunderstand the question or input and may be responding to a different question than asked. The information and outputs provided by the chatbot feature are intended for general informational purposes in the United States only. All information provided by the chatbot feature includes a reference to the Honeywell source documentation and specifications; always consult the referenced Honeywell documentation and specifications to verify the information provided by the chatbot feature and do not rely on outputs or information generated by the chatbot feature without reviewing, verifying, and testing the output to ensure that it is accurate, error-free, appropriate, and suitable for the intended purpose. You should not use any information provided by the chatbot feature as the basis for making any legal, safety, health or regulatory decision. Further, You are responsible for Your input to the chatbot feature and the output generated and returned by the chatbot feature based on the input, including, but not limited to, ensuring that the input and output do not violate any applicable laws or this Agreement. You acknowledge and agree that Your input may not be kept confidential, and your input and output may be used to further enhance the CLSS Platform and Software. Further, due to the nature of machine learning and generative artificial intelligence, the output may not be unique across users and the chatbot feature may generate or return the same or similar output to Honeywell or a third party, and other users may also ask similar questions and receive the same response.
7. **Evaluation Licenses.** Access to the Software may be provided to You for beta, demonstration, test, or evaluation purposes, (collectively, "**Evaluation Licenses**"). For any Evaluation Licenses, the term shall be limited to thirty (30) days (the "**Evaluation Period**") unless otherwise agreed to by Honeywell in writing. Evaluation Licenses are limited specifically to use for evaluation or demonstration purposes only, and You agree not to use such Software in a production environment. Your use of the Software under an Evaluation License is provided as-is, without any representations or warranties of any kind, and is at Your sole risk. Honeywell has no obligation to support, maintain or provide any assistance regarding any Evaluation Licenses. IN NO EVENT WILL HONEYWELL BE LIABLE FOR ANY DAMAGES OF ANY KIND, INCLUDING, WITHOUT LIMITATION, ANY DIRECT, INDIRECT, SPECIAL, INCIDENTAL, EXEMPLARY, STATUTORY, PUNITIVE, OR CONSEQUENTIAL DAMAGES (INCLUDING, WITHOUT LIMITATION, LOST PROFITS, LOST DATA, DAMAGE TO SYSTEMS OR EQUIPMENT, OR BUSINESS INTERRUPTION) RELATED TO YOUR USE OF THE SOFTWARE PURSUANT TO AN EVALUATION LICENSE. YOU ARE NOT ENTITLED TO ANY DEFENSE, INDEMNIFICATION FOR EVALUATION LICENSES GRANTED PURSUANT TO THIS SECTION RELATED TO YOUR USE OF THE SOFTWARE PURSUANT TO AN EVALUATION LICENSE.
8. **Audit.**
- a. During the term of this EULA and for 24 months thereafter, Honeywell or its designee can, during normal business hours and upon reasonable notice, access, inspect and audit User's compliance with this Agreement. User shall furnish such information and access to personnel as Honeywell may reasonably request. Honeywell has the right to monitor usage of the Software.
  - b. During the term of this EULA, upon User's written request and subject to obligations of confidentiality, Honeywell will provide to User all information necessary, including by relevant certifications, to demonstrate its compliance with Section 12 (Privacy) of this EULA and Applicable Privacy Laws. User (or an independent auditor that is not competitor of Honeywell) may audit Honeywell's compliance with such obligations no more than once per year at the applicable facility or such other time as there may be indications of non-compliance (each, an "**Audit**") upon at least ninety (90) days' written notice setting forth a reasonably detailed audit plan describing the proposed scope, start date and duration, which must be agreed upon by the Parties prior to commencement. To preserve the security of the Honeywell organization and its Users, Honeywell reserves the right to withhold information that could expose or compromise its security, privacy, employment policies or obligations to other Users or third parties. User will pay for Honeywell's reasonable costs of an Audit and provide Honeywell with an audit report within three (3) months after its completion.
9. **Updates & Support.** Honeywell does not provide You with any dedicated support or maintenance for the Software, except to the extent otherwise agreed to in writing. Honeywell may make Software updates or upgrades available from time to time. User understands that failure to install an update or upgrade of the Software may mean loss of features or functions of the Software, including, without limitation, security functions.
10. **Intellectual Property Rights.** The Software is licensed to User; the Software is NOT sold. This EULA does not transfer any ownership or title in the Software or the Documentation to User. The Software is protected by patent, copyright, trademark, trade secret and other laws. Honeywell reserves all intellectual property rights in and to the Software, Documentation and any other

materials or information provided or made available to User in connection with this EULA, including any not expressly granted to User in this EULA. You retain rights to all Your inputs that you provide to the chatbot feature, and though You have a right to use all outputs generated by the chatbot feature, the outputs are owned by Honeywell.

11. **Data Rights.** User retains all rights over any data and other information that User may provide, upload, transfer or make available in relation to, or which is collected from User's devices or equipment by, the Software, including, without limitation, information pertaining to how the Software obtains, uses, and respond to inputs, location, ambient conditions, and other information related to use and operation of the Software with Honeywell or third-party products, software or websites ("**Usage Data**"). Honeywell has the right to retain, transfer, disclose, duplicate, analyze, modify, and otherwise use Usage Data to protect, improve, or develop its products, services, and related offerings. All information, analysis, insights, inventions, and algorithms derived from Usage Data by Honeywell (but excluding the Usage Data itself) and any intellectual property rights obtained related thereto, are owned exclusively and solely by Honeywell.
12. **Privacy.** All capitalized terms used in this section should be interpreted to have the same meaning as those terms defined in the General Data Protection Regulation EU 2016/679 ("**GDPR**") or in any analogous definitions in any other similar applicable privacy laws ("**Applicable Privacy Laws**"). For more information on privacy issues, please reach out to [HoneywellPrivacy@Honeywell.com](mailto:HoneywellPrivacy@Honeywell.com).
  - a. **Processing.** User acknowledges and agrees that, in connection with its performance under this EULA, Honeywell may Process Personal Data of Authorized End Users, who are considered data subjects, on behalf of User who is the Controller (except where User acts as a Processor in which case Honeywell is a Subprocessor). The specific categories of Personal Data to be processed are the name and business contact details of User's Authorized End Users, images of Authorized End Users, if uploaded by such Authorized End Users, and business location details, which are all Processed for the purposes of performing under this EULA, including, for example, permitting secure authentication and support to User. User shall have sole responsibility for compliance with all applicable Data Protection and Privacy Laws regarding the accuracy, quality, and legality of all User provided Data of Authorized End Users that is to be processed by Honeywell.
  - b. **Purpose & Instruction limitations.** Honeywell will only process User Personal Data as permitted under the EULA, in accordance with User's documented instructions. User shall ensure that all such instructions comply with all Applicable Privacy Laws and will not put Honeywell in breach of its obligations under the same. Honeywell will not Sell any User Personal Data to any third party. User agrees that the EULA includes its complete and final instructions to Honeywell in relation to the Processing of User Personal Data. Any additional or alternate instructions must be agreed in writing between the Parties, including the costs (if any) associated with complying with such instructions. Honeywell will inform User if it is of the opinion that a User instruction infringes Applicable Privacy Laws unless applicable law prohibits such notification.
  - c. **Subprocessors.** User authorizes Honeywell to use Subprocessors located in any jurisdiction to Process User Personal Data, provided Honeywell contractually requires Subprocessors to abide by terms no less restrictive than this Section 12 and Honeywell remains liable for the performance of such Subprocessors. Honeywell will make available to User a list of Subprocessors that it engages to support the provision of the Services upon written request. If User legitimately objects to a Subprocessor on reasonable data protection grounds and the Parties do not resolve the matter within one (1) month following notification of the same to Honeywell, Honeywell may terminate the EULA without penalty on written notice.
  - d. **Authorization for Data Transfers.** User hereby authorizes Honeywell and its Subprocessors to transfer User Personal Data to locations outside of its country of origin for the performance of the EULA; provided that Honeywell ensures such data transfers comply with Applicable Privacy Laws.
  - e. **Data Export Restrictions.** If Honeywell transfers User Personal Data from the European Economic Area ("**EEA**"), UK, Switzerland or from any other jurisdiction that restricts the cross-border transfer of User Personal Data to locations outside that jurisdiction, User shall be bound by the [Standard Contractual Clauses for the transfer of personal data to third countries pursuant to Regulation \(EU\) 2016/679](#) including the provisions in Modules 2 and 3, as applicable, ("**SCCs**") and the UK's International Data Transfer Addendum to the EU Commission Standard Contractual Clauses made under s19A(i) of the UK's Data Protection Act 2018 ("**UKIDTA**") in the capacity of "data exporter", and Honeywell in the capacity of "data importer" as those terms are defined therein. The SCCs and UKIDTA will be deemed to have been signed by each Party and are hereby incorporated by reference into the Agreement in their entirety as if set out in full as an annex to this EULA. The Parties acknowledge that the information required to be provided in the appendices to the SCCs and UKIDTA is set forth in this EULA. If there is a conflict between the provisions of this EULA and the SCCs and UKIDTA, the SCCs or UKIDTA will prevail.
  - f. **Security & Prohibited Data.** Honeywell will use appropriate technical and organizational measures to protect User Personal Data as required by Applicable Privacy Laws and will follow industry-standard security practices. Honeywell will further ensure that only authorized personnel who have committed themselves to confidentiality or are under an appropriate statutory

obligation of confidentiality may access User Personal Data for the purposes of performing under this EULA. User is responsible for configuring the CLSS Software in a manner which enable User to comply with Applicable Privacy Laws, including the implementation of appropriate technical and organizational measures. User acknowledges and agrees that it will not provide Honeywell with any Sensitive Personal Data or User Personal Data which is regulated by COPPA, FERPA and HIPAA, unless authorized to do so in writing by Honeywell.

- g. Security Incidents. Honeywell will notify User without undue delay after becoming aware of a breach of security leading to the accidental or unlawful destruction, loss, alteration or unauthorized access, disclosure or use of User Personal Data while processed by Honeywell (each a “**Security Incident**”) in relation to the Services under the EULA. Honeywell will investigate the Security Incident and provide User with relevant information about the Security Incident as required under Applicable Privacy Laws. Honeywell will use reasonable efforts to assist the User in mitigating, where possible, the adverse effects of any Security Incident.
- h. Cooperation. Honeywell will cooperate with User to respond to any requests, complaints or inquiries from data subjects, supervisory authorities, or other third parties, conduct a privacy impact assessment and prior consultation with supervisory authorities, provided that User reimburse Honeywell for all reasonably incurred costs. If Honeywell receives a data subject request relating to User Personal Data, including Authorized User Personal Data, Honeywell will refer such data subject request to User. Honeywell will not respond to the data subject request unless required by applicable law.

**13. Third-Party Software & Open Source.** Certain components of the Software may incorporate open-source software (“**OSS**”) or third-party software (collectively, “**Third-Party Software**”). To the extent required by the licenses covering the same, the terms of such third-party licenses will govern solely with respect to such Third-Party Software. To the extent the licenses applicable to OSS (i) prohibit any restriction in this Agreement with respect to such OSS, such restriction will not apply to such OSS; and (ii) require Honeywell to make an offer to provide source code or related information in connection with the OSS, such offer is hereby made. You acknowledge receipt of notices for OSS. All Third-Party Software is provided on an “as-is” basis, and Honeywell makes no express or implied warranties of any kind with respect thereto and assumes no liability for any damages regarding the use or operation of any such Third-Party Software.

#### **14. Compliance.**

- a. User’s rights under this EULA are subject to User’s compliance with all laws applicable to use of the Software, including, without limitation, laws pertaining to data privacy, localization, anticorruption, anti-bribery, the environment (including, without limitation, European WEEE Directive 2012/19/EU), export and sanctions (including, without limitation, compliance with laws prohibiting export to embargoed, prohibited, or restricted countries or providing access to the Software to sanctioned, prohibited, denied, and designated persons). User further acknowledges and agrees that it is responsible, and Honeywell shall have no liability therewith, for ensuring compliance with any standards which may be established from time to time by standards or regulatory bodies which may impact User’s configuration, implementation, maintenance and use of the CLSS Software, including, for example, European Committee for Electrotechnical Standardization (CEN-CENELEC) FprEN 50710:2021, or any other applicable law or regulation. User will defend, indemnify and hold Honeywell and its related entities harmless from and against any claims, demands, fines, judgments, or settlements arising out of User’s non-compliance with this section.
- b. User represents that it is not (i) named on a governmental denied party or restricted list, including but not limited to: the Office of Foreign Assets Control (“**OFAC**”) list of Specially Designated Nationals and Blocked Persons (“**SDN List**”), the OFAC Sectoral Sanctions Identifications List (“**SSI List**”), and the sanctions list under any other sanctions laws; (ii) organized under, ordinarily resident in, or physically located in a jurisdiction subject to comprehensive sanctions administered by OFAC, (currently, as of writing, Cuba, Iran, North Korea, Syria, and the Crimea region); or (iii) owned or controlled, directly or indirectly, 50% or more in the aggregate, by one or more individuals described in (i) or (ii).
- c. To the extent applicable, as it may relate to any license and access by governmental authorities, by accepting delivery of this Software, the Government hereby agrees that the Software qualifies as “commercial” computer software and is licensed hereunder as that term is described in FAR 52.227-19 and DFAR 252.227-7014(a)(1). If acquired by or on behalf of a civilian agency, the U.S. Government acquires this commercial computer software and/or commercial computer software documentation subject to the terms and this EULA as specified in 48 C.F.R. 12.212 (Computer Software) and 12.211 (Technical Data) of the Federal Acquisition Regulations (“**FAR**”) and its successors. If acquired by or on behalf of any agency within the Department of Defense (“**DOD**”), the U.S. Government acquires this commercial computer software and/or commercial computer software documentation subject to the terms of this EULA as specified in 48 C.F.R. 52.227-19 and 48 C.F.R. 227.7202 of the FAR and DOD FAR Supplement and its successors, respectively.

**15. Term, Suspension.** This Agreement commences upon the first to occur of when User clicks “Agree” (or similar term) or downloads/installs/accesses the Software and remains in effect until User ceases using the Software or Honeywell terminates this EULA and access to the Software. Honeywell may terminate this Agreement if: (a) User breaches the terms of this EULA; (b) User’s use is fraudulent or may subject Honeywell to potential liability; (c) User’s access is not authorized; or (d) Honeywell suspends or ends operation or use of the Software. Upon termination of the Agreement, at User’s option, Honeywell will return, delete, or anonymize all User Personal Data, except to the extent Honeywell is required by applicable law to retain User Personal Data, in which case the terms of Section 12 will continue to apply to the retained User Personal Data.

**16. Warranty Disclaimer.**

- a. THE SOFTWARE AND FEATURES, INCLUDING ALL INFORMATION AND RESPONSES, ARE PROVIDED “AS IS,” WITHOUT ANY WARRANTY OR REPRESENTATIONS OF ANY KIND, WHETHER EXPRESS, IMPLIED OR STATUTORY. NO ORAL OR WRITTEN INFORMATION OR ADVICE GIVEN BY HONEYWELL OR ANY THIRD PARTY SHALL CREATE ANY WARRANTY OF ANY KIND. THIS INCLUDES, WITHOUT LIMITATION, ORAL OR WRITTEN INFORMATION OR ADVICE PROVIDED BY HONEYWELL, ITS CUSTOMERS, ANY PARTIES OPERATING CENTRAL STATIONS, NETWORK OPERATIONS CENTERS (“NOCs”), EMERGENCY CALL CENTERS (“ECCs”), OR ENTITIES LICENSING, INSTALLING, CONFIGURING, MAINTAINING, OR SUPPLYING ALL OR PART OF THE SOFTWARE. TO THE MAXIMUM EXTENT PERMITTED BY LAW, HONEYWELL, ON BEHALF OF ITSELF AND ITS LICENSORS AND SUPPLIERS, EXPRESSLY DISCLAIMS ALL SUCH WARRANTIES AND REPRESENTATIONS, INCLUDING MERCHANTABILITY, ACCURACY (OF DATA OR ANY OTHER INFORMATION, RESPONSE, RESULTS OR CONTENT) AND FITNESS FOR PURPOSE. HONEYWELL DOES NOT WARRANT THAT THE SOFTWARE WILL OPERATE WITHOUT INTERRUPTION OR BE ACCURATE, COMPLETE OR ERROR FREE.
- b. WITHOUT LIMITING THE FOREGOING, HONEYWELL PROVIDES NO GUARANTEE THAT THE SOFTWARE WILL: (i) BE COMPATIBLE WITH ALL SYSTEMS, COMPUTER, OR HANDHELD DEVICES; (ii) PROVIDE ADEQUATE WARNINGS; (iii) NOT BE COMPROMISED, CIRCUMVENTED, OR INTERRUPTED WHEN SENDING OR RECEIVING INFORMATION OR SIGNALS TO OR FROM A PROVIDER, CENTRAL STATION, NOC, OR ECC RELATED TO SOFTWARE ACTIVATION, USE, ALERTS, OR DEACTIVATION; OR (iv) PREVENT ANY PERSONAL INJURY OR PROPERTY LOSS CAUSED BY BURGLARY, ROBBERY, FIRE, EXCESSIVE HEAT, COLD OR HUMIDITY OR OTHERWISE. YOU ACKNOWLEDGE THAT USING THE SOFTWARE IN CONNECTION WITH A FIRE OR SECURITY SYSTEM DOES NOT GUARANTEE THAT YOU WILL NOT HAVE A BURGLARY, ROBBERY, FIRE OR OTHER EVENT AND IS NOT AN INSURANCE POLICY. YOU FURTHER ACKNOWLEDGE THAT THE AVAILABILITY AND FUNCTIONALITY OF THE SOFTWARE IS DEPENDENT ON A VARIETY OF THIRD-PARTIES AND TECHNOLOGIES OVER WHICH HONEYWELL HAS NO CONTROL AND DOES NOT WARRANT, INCLUDING, FOR EXAMPLE, YOUR COMPUTER, MOBILE DEVICE, BUILDING WIRING, INTERNET SERVICE PROVIDER, SATELLITE PROVIDER, AND MOBILE DEVICE CARRIER.

**17. Limitation of Liability.**

- a. Without limiting the generality and breadth of the foregoing Section (Warranty Disclaimer), Honeywell further disclaims all liability and is not responsible for any problems, unavailability, compatibility issues, delay or security incidents arising from or related to: (i) conditions or events reasonably outside of its control; (ii) cyberattacks; (iii) the public internet and communications networks; (iv) data, software, hardware, telecommunications, infrastructure or networking equipment not provided by or supported by Honeywell; (v) User’s negligence (or that of its Authorized End Users), (vi) User’s failure to use the latest version of the Software or follow published Documentation; (vii) modifications or alterations of the Software or Documentation not made by Honeywell; (viii) unauthorized access to the Software due to improper use of User’s credentials (or that of its Authorized End Users); or (ix) Your use or inability to use the chatbot feature or any outputs generated from the chatbot feature.
- b. HONEYWELL WILL NOT BE LIABLE FOR INDIRECT, INCIDENTAL, EXEMPLARY, PUNITIVE, OR CONSEQUENTIAL DAMAGES, INCLUDING, WITHOUT LIMITATION, LOST PROFITS OR REVENUES, LOSSES ASSOCIATED WITH LOSS OF USE OR DATA, DAMAGE TO SYSTEMS OR EQUIPMENT, BUSINESS INTERRUPTION OR COST OF COVER IN CONNECTION WITH OR ARISING OUT OF THE DELIVERY, PERFORMANCE OR USE OF THE SYSTEM OR ANY UPGRADES OR UPDATES PROVIDED BY HONEYWELL HEREUNDER, WHETHER ALLEGED AS A BREACH OF CONTRACT CLAIM OR AS ANOTHER TYPE OF CLAIM, INCLUDING, WITHOUT LIMITATION, CLAIMS FOR UNJUST ENRICHMENT, UNFAIR COMPETITION, OR BUSINESS PRACTICES, OR OTHER TORTIOUS CONDUCT, INCLUDING NEGLIGENCE AND STRICT LIABILITY, EVEN IF HONEYWELL HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. HONEYWELL, ITS AFFILIATES, LICENSORS OR SUPPLIER’S MAXIMUM, AGGREGATE LIABILITY TO YOU RELATED TO THIS EULA AND HONEYWELL’S RELATIONSHIP TO YOU WILL NOT EXCEED \$100. THE LIMITATIONS

AND EXCLUSIONS IN THIS SECTION APPLY TO ALL CLAIMS AND CAUSES OF ACTION ARISING OUT OF OR RELATING TO THIS AGREEMENT, REGARDLESS OF FORM, WHETHER IN CONTRACT, TORT OR OTHERWISE, EVEN IF A PARTY HAS BEEN ADVISED OF THE POSSIBILITY OF DAMAGES.

- c. NO ACTION ARISING OUT OF ANY BREACH OR CLAIMED BREACH OF THIS EULA OR TRANSACTIONS CONTEMPLATED BY THIS EULA MAY BE BROUGHT BY EITHER PARTY MORE THAN ONE (1) YEAR AFTER THE CAUSE OF ACTION HAS ACCRUED. FOR PURPOSES OF THIS EULA, A CAUSE OF ACTION SHALL BE DEEMED TO HAVE ACCRUED WHEN A PARTY KNEW OR REASONABLY SHOULD HAVE KNOWN OF THE BREACH OR CLAIMED BREACH.

18. **Notices & Dispute Resolution.** Other than disputes related to Honeywell's intellectual property rights, the Parties agree that, prior to initiating any legal action, they will schedule a mandatory executive resolution conference to be held within thirty (30) days of receipt of the other Party's written request. The conference must be attended by at least one executive or person from both Parties who has authority to resolve the relevant dispute on behalf of that Party. If the dispute is not resolved within fifteen (15) days following such conference, either Party may pursue resolution of the dispute consistent with the other terms of the EULA. Any questions, complaints, claims related to the Software should be in writing to Honeywell International Inc., 715 Peachtree Street, Attn: HBT General Counsel, Atlanta, GA 30308.
19. **Governing Law.** This EULA and any disputes arising under or pursuant to them shall be governed by and construed in accordance with the substantive laws of New York, and the United States of America, without regard to conflicts of laws principles, and excluding the United Nations Convention on the International Sale of Goods of 1980 (and any amendments or successors thereto). Honeywell and User expressly agree to exclude from the Agreement the United Nations Convention on Contracts for the International Sale of Goods, 1980, and any successor thereto. **EACH PARTY EXPRESSLY WAIVES ANY RIGHT TO A TRIAL BY JURY OR TO PARTICIPATE IN A CLASS ACTION DIRECTLY OR INDIRECTLY RELATED TO THIS AGREEMENT.** The parties further agree that any dispute between them arising out of or relating to this EULA, other than claims related to Honeywell's intellectual property rights (or those of any of its licensors, affiliates, and partners), will be settled by litigation in the North Carolina Business Court or in a federal court sitting in the State of North Carolina.
20. **Apple Device Terms; Third Party Beneficiary.** This Section applies only if You use the Software on an Apple device (e.g., iPhone, iPad, iPod Touch, or any other device utilizing an iOS operating system) (any such device, an "**Apple Device**"). This EULA is solely between Honeywell and You, and Apple Inc. and its subsidiaries ("**Apple**") are neither parties to this EULA nor responsible for the Software or any support thereof. To the maximum extent permitted by applicable law, Apple will have no warranty obligation whatsoever with respect to the Software, nor will Apple be responsible for the investigation, defense, settlement or discharge of any third-party intellectual property infringement claim related to the Software or the use thereof. You acknowledge and agree that Apple is a third party beneficiary of this EULA, and that, upon Your acceptance of the terms and conditions of this EULA, Apple will have the right (and will be deemed to have accepted the right) to enforce this EULA against You as a third-party beneficiary.
21. **Miscellaneous.** This EULA and the rights granted herein are not assignable or transferrable by User. Honeywell may assign or transfer this EULA or any rights in it without notice to User. Unenforceable provisions will be reformed to permit enforceability with maximum effect to the original intent. Waiver of a breach is not waiver of other or later breaches. The parties are independent contractors of the other. If required by Honeywell's written contract with such parties, certain of its licensors may be third party beneficiaries of this EULA. The controlling version of this EULA is this English language version, regardless of any translation. The word "including" is exemplary meaning "including without limitation" or "including, but not limited to." The words "shall," "will," and "must" are obligatory while "may" is permissive, giving a right, but not obligation. If any provision of this EULA is illegal or unenforceable under applicable law, the remainder of the provision will be amended to achieve as closely as possible the effect of the original term and all other provisions of this EULA will continue in full force and effect.