

September 16, 2021

**Technical Bulletin No. TB21.1FL**

**\*\*\* Important Technical Notice for Fire-Lite Dealers and Distributors \*\*\***

**Summary:** A hardware component has been identified to fail on startup on select Fire-Lite ES-200X addressable fire alarm control panels (FACPs) causing them to be inoperable. Affected units should be returned for replacement.

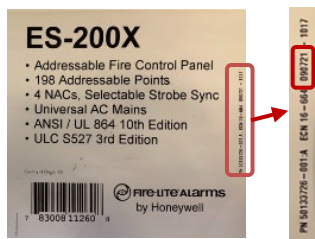
**Issue:** Select ES-200X FACPs will display a “CHARGER FAIL” event code on startup that cannot be cleared.

**Models Affected:** All Fire-Lite ES-200X, ES-200XI, ES-200XC and ES-200XC-FR addressable FACPs manufactured between July 26, 2021 through August 28, 2021 are affected. Product packaging date codes range from 072621 through 082821 and on-device date codes range from 3021 through 3421. See full list of affected date codes below.

**Action Required:** Customers should return affected product to their original place of purchase and request an exchange. Distributors should follow the standard RMA return process by contacting Fire-Lite Customer Service at 203-484-7161 or by e-mail at [fire.custserv.us@honeywell.com](mailto:fire.custserv.us@honeywell.com) and requesting an RMA due to the “CHARGER FAIL” issue and referencing this Technical Bulletin (TB21.1FL).

There are two ways to identify affected units. Both the product packaging label and an on-device label contain the manufacturing date code but they use different formats as follows.

The packaging label lists the date code on the outside edge in the area indicated below. See table below for the full list of packaging date codes affected.



Packaging Date Codes Affected				
072621	080221	080921	081621	082321
072721	080321	081021	081721	082421
072821	080421	081121	081821	082521
072921	080521	081221	081921	082621
073021	080621	081321	082021	082721
073121	080721	081421	082121	082821

There is also an on-device label on the upper left main board of the FACP in the area indicated below. See table below for the full list of on-device date codes affected.



On-Device Date Codes Affected				
3021	3121	3221	3321	3421

If you have any questions regarding this bulletin, please contact Fire-Lite Technical Services at 1-800-627-3473 or [Firelite.Tech@honeywell.com](mailto:Firelite.Tech@honeywell.com). We appreciate your business and continued support of Fire-Lite products and apologize for any inconvenience.