

A woman with blonde hair and glasses is looking at a tablet. The background is a soft-focus indoor setting.

# TRANSFORM HOTEL DATA INTO REMARKABLE GUEST EXPERIENCES

INNCOM INNcontrol™ 5  
Energy Management System

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Property-Wide Guestroom  
Analytics and Energy Management

**Honeywell**



# GIVE GUESTS A STAY TO REMEMBER

Memorable guest experiences. Remarkable energy savings. Unbeatable operational efficiency. What do you need from your hotel?

Introducing the industry's most intuitive, powerful platform for guestroom automation and energy efficiency.

## The INNCOM INNcontrol 5 Energy Management System

Define the key performance indicators (KPIs) that matter most for your operations and give your teams real-time insights with summary dashboards, mobile alerts, room trends, and more.

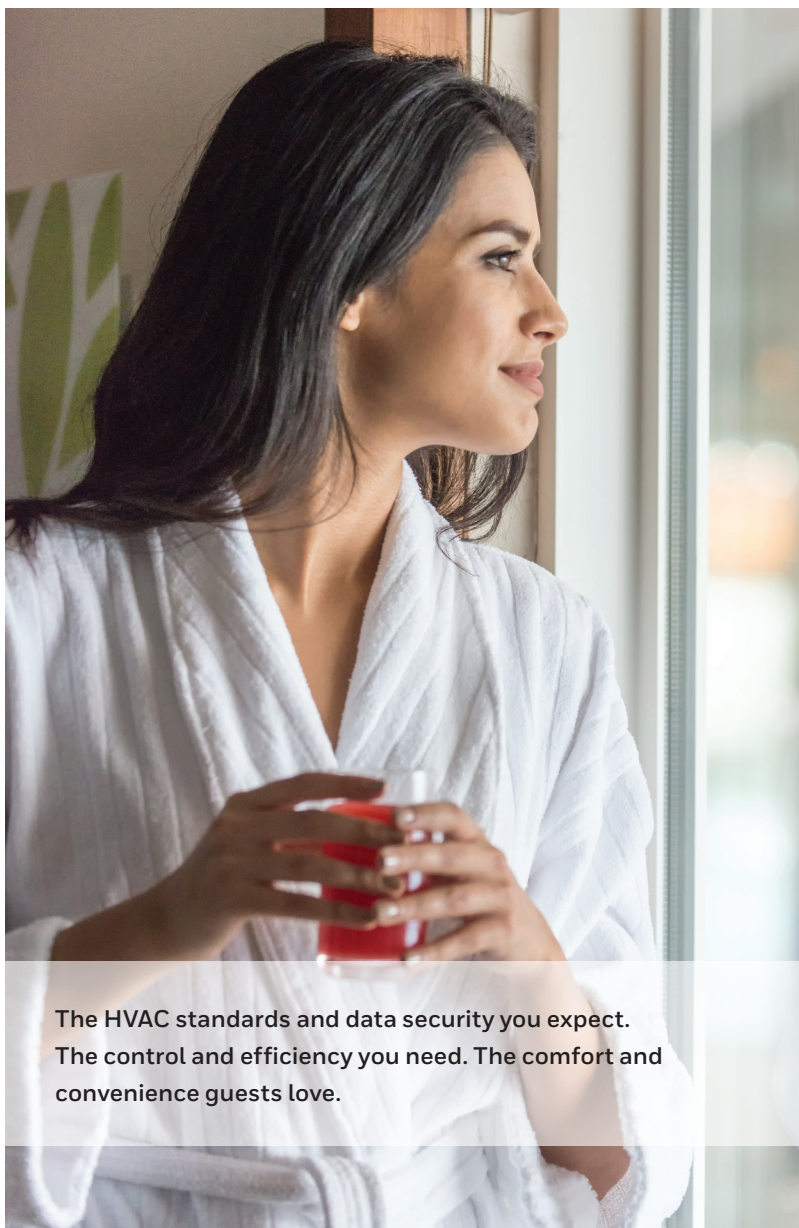
By integrating key technologies like your property management system (PMS) and central electronic locking systems (CELS), you can further enhance the insights and capabilities that INNcontrol 5 (IC5) delivers.

### DISCOVER THE INNCOM CONNECTED HOTEL

For more than 30 years, INNCOM has meant smarter guestrooms and greater energy efficiency. And now IC5 extends that intelligence to your entire property or portfolio, using the Niagara Framework™ to enable IoT connectivity throughout the property for a truly connected hotel.

Monitor and manage rooms in real time. Address issues before they affect guests. Use room-trend analytics to review a room's historical data. You can even filter trends by date range to identify trouble rooms and plan preventive maintenance.

With IC5, your teams can track activity in clear dashboards, from front office and housekeeping KPIs to engineering and security views. Filter alarm status by category (engineering, IT, security), PMS communication status, room rentals and occupancy, and energy savings – all from a single screen. IC5 also keeps you in touch with mobile alerts, predictive trends, and more.



The HVAC standards and data security you expect.  
The control and efficiency you need. The comfort and convenience guests love.

# Mission Control for Your Operations



## EXPAND YOUR ENERGY SAVINGS

Once your hotel integrates IC5, you can automate much more granular energy strategies. IC5 determines the best strategy without sacrificing comfort by going beyond “check-in” or only motion detection to identify room status. Each room tracks occupancy using a combination of sensors to detect factors like guest presence, and doors or windows opening and closing.

Unrented rooms can drift the most from the desired setpoint to save the most energy. When a guest checks in, the room is automatically heated or cooled to a comfortable temperature. If a guest adjusts the temperature, the room adheres to that setting for maximum comfort. When a guest leaves and no motion is detected, the temperature is allowed to drift a few degrees until they return. Then the room quickly returns to their setting (or else the standard room temperature). Another preset range can even be used for housekeeping.

INNcontrol 5 tracks all this to quantify the energy you’ve saved, and where – so you can pinpoint additional opportunities.

## IMPROVE YOUR OPERATIONAL EFFICIENCY

Data collected from devices integrated into your INNCOM system does more than quantify energy savings. For instance, you can generate detailed analyses of your property, and each room. By viewing a property at the room-level, predictive maintenance becomes possible, such as changing a light bulb that’s seen 90% of its effective life, or servicing an aging HVAC unit that doesn’t run efficiently.

By customizing and filtering the view by floor-level, IC5 can determine which rooms are ready for housekeeping by floor, enabling staff to work more efficiently, and better avoid guest disturbances.

And by viewing the property as a whole, IC5 users can quickly see when and where alarms and issues arise. By monitoring PMS communication status, IC5 can send alerts to the appropriate staffs’ mobile devices to help ensure speedy recovery. When Guest Comfort and Energy Optimization scores are high, you can rest assured that the property is finely tuned and running efficiently.

## The Comfort Guests Expect

A guest’s experience is a key factor in their decision to return or make recommendations.

And typically, an uninterrupted stay in a comfortable room is their minimum expectation. Sounds simple – yet as hoteliers know, it’s easier said than done.

But with IC5, you gain the insights and automation to closely track comfort using a unique “Guest Comfort Score,” derived from sleep quality, comfort and equipment alarms, thermostat use, and temperature set points.

IC5 also shows presence in a guestroom, so housekeeping and maintenance can schedule around guests without disruption.

And IC5 monitors hospitality technologies – such as lights, drapes, electronic locks, amenities, and in-room entertainment – so you can give guests a delightful experience, customized for them.

# INNCOM INNCONTROL 5

## The performance you need for experiences guests love

### Property Dashboards for Real-Time Monitoring

- Monitor energy use by room, and property-wide.
- Track energy usage to gauge return on investment.
- See rental and occupancy statuses in real time.
- Property-health scorecard helps identify gaps in Guest Comfort and Energy Optimization.

### Mobile Alerts for Operational Efficiency

- Make-up room and other guest requests.
- Comfort alarms, such as unusual humidity levels or “can’t achieve desired setpoint.”
- “Offline” or other status issues for rooms, routers, PMS and cloud connectivity.
- Equipment alarms for real-time and predicted issues, so you can respond before guests are affected.
- Low battery alert for door locks, thermostats, etc.



### Push Notifications Via Honeywell Pulse App

### Intuitive Interface for Powerful Control

- Web-based interface is easy to navigate and use in the office or on the go.
- Customize room settings.
- Adaptable yet straightforward user experience for increased productivity and faster training.
- Innumerable guestroom IoT integrations using the Niagara Framework.

### Networked Lighting Reporting to Set the Mood

- See in-room lighting status, and get alerts for issues.
- Support for DALI networked lighting communication and control standard.
- See light runtime for predictive maintenance.

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### Secure Cloud Hosting for Cost-Effective Access

- Simplifies both centralized and onsite management.
- Automatic software updates deliver latest features.
- Secure mobile access, as well as enhanced data security and backups.
- Flexible pricing choices and subscription levels.

### Upgrade to Premium: Optimal Insights and Control from Anywhere

- Manage multiple sites with the Portfolio Level Dashboard.
- Real-time property analytics via the Analytics Dashboard.
- Upgrade at any time.
- IC5 is continuously improved; software version updates add new features.
- See the related “INNCOM INNcontrol 5 Premium” brochure for more details on the capabilities you’ll gain.

### Analytics Dashboard for Informed Decisions

- Use big-data insights to optimize your operations – and your guests’ experiences.
- System-health analysis, plus predicted trends and proactive guidance, such as where to focus preventive maintenance.
- Room-trend analytics: Identify poorly performing rooms to increase guest comfort and keep all rooms in service.