

Honeywell INNCOM DIRECT



Quick Start Guide

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Support and Other Contacts

For technical assistance or further information, call your nearest Honeywell office.

Related Documentation

- INNCOM Direct D1-528 Thermostat Product Datasheet 31-00716
- INNCOM Direct D1-528 Thermostat Installation Instructions 31-0072
- INNCOM Direct D1-529 Thermostat Product Datasheet 31-00717
- INNCOM Direct D1-529 Thermostat and D-X47 HVAC Controller Installation Instructions 31-00722
- INNCOM Direct DX47 HVAC Controller Datasheet 31-00719
- INNCOM Direct D-578 Router Product Datasheet 31-00718
- INNCOM Direct D-578 Router Installation Instructions 31-00720
- INNCOM Direct Gateway Configuration Guide - 31-00708
- INNCOM Direct Dashboard User Guide - 31-00707
- INNCOM Direct Onboarding Guide - 31-00746
- INNCOM Direct Security Guide - 31-00743



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Check Compatibility

1. Confirm HVAC units are compatible with INNCOM Direct.
 - a. Inventory of HVAC units per room with full model numbers
 - b. Spreadsheet of HVAC types, HVAC code, Fan speeds
2. Decide on Thermostat: single component wired (D1-528), two component RF wireless (D1-529, DX47)

Order Intake

1. Place order for in-room devices and network equipment.
2. Begin communication with Internet service provider to get 2 ports aligned for INNCOM Direct VLAN, with Internet connection.
3. Determine PMS connection type (Serial, TCP/IP)
4. Begin PMS connection communication.
5. Receive order.

Installation

1. Install INNCOM Direct PC/Gateway and Edge Router (can be done after room installation has begun). Refer below documents for more information
 - INNCOM Direct D-578 Router Installation Instructions 31-00720
 - INNCOM Direct Gateway Configuration Guide - 31-00708
2. Request access to your Remote Building Manager / INNCOM Direct for users within your organization. Refer below document for more information.
 - INNCOM Direct Onboarding Guide - 31-00746
3. Begin installation of in-room HVAC controls. Refer below document for more information.
 - For single component INNCOM Direct D1-528 Thermostat Installation Instructions 31-00721
 - For two component INNCOM Direct D1-529 Thermostat and D-X47 Relay Installation Instructions 31-00722.
4. Deploy Secure Key to encrypt system RF traffic. Refer below document for more information.
 - INNCOM Direct D-578 Router Installation Instructions 31-00720
5. Utilize the network to view, maintain and optimize your networked INNCOM Direct system. Refer below document for more information.
 - INNCOM Direct Dashboard User Guide - 31-00707

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