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**Potential for Erroneous Low Battery Warnings
on the SWIFT Pull Station Product WSK-PULL-DA**

Summary:

- Potential erroneous low battery warnings may be shown on the SWIFT pull station model WSK-PULL-DA.
- Potentially impacted products were manufactured with date codes 8xxx, 9xxx, 0xxx, 1xxx, 201x, 202x, 203x ['x' indicates any number]. The date code location is shown below.
- SWIFT pull stations not exhibiting a low battery warning do not need to be replaced.

Issue: Although a low battery notification can be generated for legitimate reasons, the WSK-PULL-DA model products with date codes listed above have the potential to generate a premature and erroneous low battery notification within a few months of installation. This notification is not a safety issue, but low battery warnings should be addressed promptly to avoid potential problems with system operations which may arise.

Action needed: SWIFT pull stations that have been operating without issue do not need to be replaced. The warranty return policy for the WSK-PULL-DA will be honored and WSK-PULL-DA products with date codes listed above that are exhibiting premature low battery notices should be returned through normal channels.

If you have any questions regarding this bulletin, please contact Silent Knight Technical Support at 1-800-446-6444.

We appreciate your business and continued support of Honeywell Silent Knight products.

SWIFT Pull Station Product Label:

