

**Customer Advice Note
CAN #165**

**Galaxy Flex V3.54
Production Release**

Date: July 2022

Introduction

This Customer Advice Note details a firmware update for the Honeywell **Galaxy Flex** range of Intruder control panels. As part of our commitment to on-going product improvement, the panel firmware is being updated to **V3.54** to introduce new updates.

This document describes the changes between **V3.53** and **V3.54**

Availability

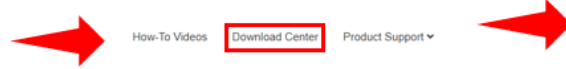
The new Galaxy Flex V3.54 firmware is scheduled to be released to manufacturing. The firmware files are also available from the “Download Centre” on the Honeywell discover Platform.

<https://myhoneywellbuildingsuniversity.com/training/>

To download the files.

Login or Register

Select Download Center from top navigation menu.



Select required download from the list.

The firmware files are also available upon request at **Technical Support**.

Key Features Released

- **Communication Module's**
 - Further connectivity improvements between **Ethernet** and **GPRS** Modules Intellibus communications to avoid rare occurrence of false **MISSING COMM 4 / 5** error.
 - COMM 4 **Ethernet**
 - COMM 5 **GPRS**
- **Electronic Power Supply Failure**
 - Primary power supply loss (**AC Fail**) detection and notification on Keypad has been changed from 10 seconds to 16 seconds, to align with **EN50131-6:2017**

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Impact

Hardware	y
Reporting	y
Standards and Legislation	n
Part Numbers Affected	y

Miscellaneous Changes	y
Signaling Changes	y
Technical Changes	y
Programming	y