

**Customer Advice Note
CAN 184**

MPI PCB Rework

Date: September / 2023

Introduction

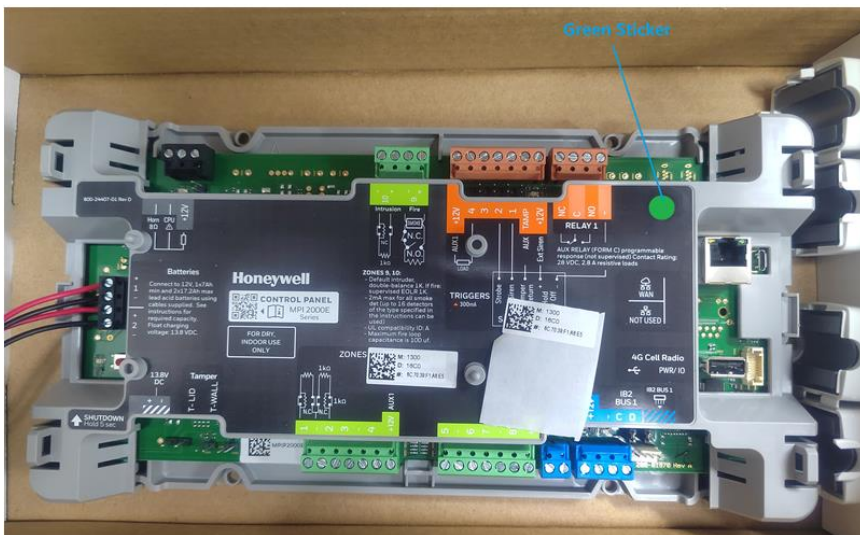
This Customer Advice note details information regarding a PCB rework for the MAXPRO Intrusion control panel hardware.

Products Affected

MPIP2000E
MPIP2100E
MPIP3000E

Identification

The Rework will be indicated by the **Green Sticker**.



Attention: Rework Information

Customer Advice

Please be aware that MPI panels produced between October 17, 2022, and March 31, 2023, encountered registration issues with MPC due to incorrect certificates. We have now rectified this problem, and these panels are prepared for installation.

You can identify the reworked panels by the presence of a green sticker on the panel info card, indicating that the rework process is complete.

Please note panels manufacture out with this date are not affected.

Date Code Identification

The date code is displayed on the main control panel box.



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Impact

Hardware	y
Reporting	n
Standards and Legislation	n
Part Numbers Affected	y

Miscellaneous Changes	n
Signaling Changes	n
Technical Changes	n
Programming	n