

**Customer Advice Note  
CAN #192**

**Galaxy Ethernet Module  
Production Release V4.16  
Build 02**

**Date: August / 2024**

## Introduction

This Customer Advice Note (CAN) details the Galaxy Ethernet Module Production Release **V4.16 build 2**.

## Products Affected

A083-10, E080-10

## Availability

The new firmware **V4.16 build 2** has been released to our manufacturing facility for general production release.

## New Feature Added

With V4.16 build 2 we have added Night set to the MAXPRO Cloud Android and iOS Application.

## Summary of Fixes:

- Missing Com 4 Fix. In certain scenarios (IP Check enabled) a missing com 4 was observed.
- IP Check Fail. In certain scenarios (IP Check enabled) an IP Check fail was observed.
- Fix for Night Set status on Galaxy Flex when command issued from MPC mobile app.
- Ability to support root file system upgrade via existing flash programming tool.
- Fix for MPC connection issues with special characters used in panel programming.
  - See table below for special characters

## Important Information for MAXPRO CLOUD Connection.

Ethernet modules with date code **240510** need a “Reboot” post configuration of MPC ISOM via RSS or Keypad during first time registration with MAXPRO Cloud.

## Identification

**Note** : Ensure the product packing label refers to **SW1 : 4.16 - 2** and / or QR code has manufacturing date July 2024 onwards.

### Scanned QR code example:

100-06932A;B1D400121B50;**200325**;426  
xxxxxxxx;xxxxxxxxxxxx;**date code**;xxx



## Special Characters

À	Á	Â	Ã	Ä	Å	Æ	Ç	È	É	Ê	Ë	Ì	Í	Î	Ï
Ð	Ñ	Ò	Ó	Ô	Õ	Ö	×	Ø	Ù	Ú	Û	Ü	Ý	Þ	ß
à	á	â	ã	ä	å	æ	ç	è	é	ê	ë	ì	í	î	ï
ð	ñ	ò	ó	ô	õ	ö	÷	ø	ù	ú	û	ü	ý	þ	ÿ

## Self Service Tech Support Portal

<https://myhoneywellbuildingsuniversity.com/training/support>

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Impact

Hardware	n
Reporting	n
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Part Numbers Affected	y

Miscellaneous Changes	n
Signaling Changes	n
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Programming	n