

**Customer Advice Note
CAN #132**

**Galaxy Dimension V7.04
Production Release**

Date: February/2021

Introduction

This Customer Advice Note details a firmware update for the Honeywell Galaxy Dimension range of intruder control panels. As part of our commitment to on-going product improvement, the firmware is being updated to V7.04.

This document describes the changes between V7.03 and V7.04.

Availability

The new Galaxy Dimension V7.04 firmware is scheduled to be released to manufacturing for firmware and panel variants:

E1 (Standard Euro), E2 (Benelux), E4 (Eastern Europe), E5 (France), E6 (Russia), C1 (Customer Specific - UK), and C3 (Customer Specific - Belgium).

The firmware files are now available to download from the “Galaxy Software Download Centre”.

<https://www.security.honeywell.com/uk/resources/technical-support/software-upgrades/galaxy-software-download-centre>

The firmware files are also available upon request at Technical Support.

E-mail : hsguktechsupport@honeywell.com

Tel: +44 1 344 238 266

Miscellaneous Changes/ Fixes

- Auto set. timer control (option 45.4) timer status ON and OFF fix.
- Hold up alarm when from Duress Pin is not displaying Partition and user details in alarm page.
- Wrong Code Tamper Issue in Galaxy Dimension Ethernet Module.
 - Panel firmware fix in combination with E080-10 V4.14

Remote Service Suite / User Management Suite

A patch release of RSS and UMS (V3.54.001) is required to support this new firmware.

Available:

<https://www.security.honeywell.com/uk/resources/technical-support/software-upgrades/galaxy-software-download-centre>

Impact

Hardware	y
Remote Routing Inspection	n
Standards and Legislation	n
Part Numbers Affected	y

Miscellaneous Changes	y
Signaling Changes	n
Technical Changes	y
Programming	n