

**Customer Advice Note
CAN #134**

**Galaxy Flex V3.52 Production
Release**

Date: February/2021

Introduction

This Customer Advice Note details a firmware update for the Honeywell Galaxy Flex range of intruder control panels. As part of our commitment to on-going product improvement, the firmware is being updated to V3.52.

This document describes the changes between V3.51 and V3.52.

Availability

The new Galaxy Flex V3.52 firmware is scheduled to be released to manufacturing.

The firmware files are now available to download from the “Galaxy Software Download Centre”.

<https://www.security.honeywell.com/uk/resources/technical-support/software-upgrades/galaxy-software-download-centre>

The firmware files are also available upon request at Technical Support.

E-mail : hsguktechsupport@honeywell.com

Tel: +44 1 344 238 266

Miscellaneous Changes/ Fixes

- Galaxy Flex with Ethernet Module. (Missing Comm 4).
 - Panel firmware fix in combination with A083-00-10 V4.14

Remote Service Suite / User Management Suite

A patch release of RSS and UMS (V3.54.001) is required to support this new firmware.

Available:

<https://www.security.honeywell.com/uk/resources/technical-support/software-upgrades/galaxy-software-download-centre>

Impact

Hardware	y
Remote Routing Inspection	n
Standards and Legislation	n
Part Numbers Affected	y

Miscellaneous Changes	y
Signaling Changes	n
Technical Changes	y
Programming	n