Honeywell

Customer Advice Note CAN #142

Galaxy RIO C072 Jumpers

Date: August/2021

Introduction

This Customer Advice Note details a problem with the Galaxy RIO **(C072)** Jumpers

A number of the Galaxy RIO have shipped with the jumpers **LK2** and **LK4** open on the PCB.
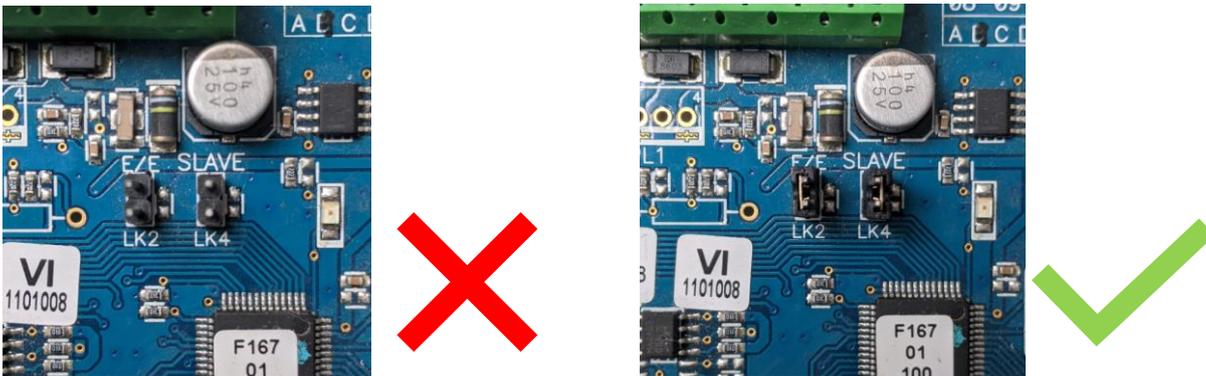
Products Affected

C072

Identification

Only product manufactured during 2021 is affected.

Attention: Resolution

Remove the Galaxy RIO **(C072)** unit from the cardboard giftbox. (Retain any fixings and packaging)

Locate the **LK2** and **LK4** Jumper terminals on the PCB. These Jumpers should be in a closed position.

Please fit 2 Jumper links to close **LK2** and **LK4** as per picture above.

When LK2 and LK4 are removed the RIO is configured for a standalone feature which is not compatible with connection to a Galaxy control unit**.** Enrolment of RIO in this configuration results in the zones being unresponsive.

NOTE: If RIO is added to the system please remove from the RS485 and re-add with Jumpers pre-fitted.

For further enquires contact Technical support or your local sales representative
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Impact

Hardware	y		Miscellaneous Changes	n
Reporting	n		Signaling Changes	n
Standards and Legislation	n		Technical Changes	n
Part Numbers Affected	y		Programming	n