

**Customer Advice Note
CAN #155**

**MPICRX Production Release
v1.0.0.507**

Date: December/2021

Introduction

This Customer Advice Note details an update for Honeywell MPICRX application. As part of our commitment to on-going product improvement, the software is being updated to v1.0.0.507

This document describes the changes in v1.0.0.507.

Availability

The new MPICRX software is available via the Download Centre section of the Honeywell Buildings Universities Technical Support Self Service Portal.

Register: - <https://myhoneywellbuildingsuniversity.com/>

Direct link if already signed in: -

https://myhoneywellbuildingsuniversity.com/training/asp_support_download_center

Note: This software is also available upon request please contact the Technical Support / Pre-Sales representative for your region details below.

Fixes in this update

- AC Adaptor Restore events are reported as XX to MPICRX receiver.
- Fire Trouble events are reported as XX to MPI CRX receiver.
- MPICRX account number 600 is going as 600e.
- Partitions are not indicated in ARM/DISARM Contact ID report.
- MPICRX doesn't correctly convert in Contact ID account numbers starting with 0.
- Emergency Police (hold up) alarm from AMS is reporting as 'XX' when triggered after Emergency fire alarm and silence.
- Failed to Open event is reported as CT instead of OI to MPICRX.
- Incorrect event codes reported in MPICRX in Single path cell radio configuration.
- zone# mapping for NT/NR was not coming properly.
- CS issue MPICRX Do not hard code passwords for MPICRX service user.
- System trouble log enabled in MPICRX.
- 4G default supervision time download fix in MPICRX.
- ATM area alarms & events supported.

For further enquires contact Technical Support or your local Sales Representative.

UK

E-mail: hsguktechsupport@honeywell.com

Tel: +44 1 344 238 266

Netherlands

E-mail: hsgnltechsupport@honeywell.com

Tel: +31 108 080 688

France

E-mail: hsgfrtechsupport@honeywell.com

Tel: +33 3 66 88 01 42

Spain

E-mail: hsgestechsupport@honeywell.com

Tel: +34 911 238 038

Italy

E-mail: hsgittechsupport@honeywell.com

Tel: +39 0399 301 301

Eastern Europe

E-mail: securityacademy@honeywell.com

Nordics

E-mail: hsgnortechsupport@honeywell.com

Tel: Norway: +47 80 05 44 68

Sweden +46 20 16 04 71

Denmark +45 80 81 03 15

Finland +441928378005

Impact

Hardware	n
Reporting	y
Standards and Legislation	n
Part Numbers Affected	n

Miscellaneous Changes	n
Signaling Changes	y
Technical Changes	n
Programming	n