

Customer Communication

Honeywell Commercial Video Products End of Support Notification

Dear Esteemed Customer,

Due to the introduction of newer products and evolution of IP technologies, Honeywell will no longer provide support for the requirements of new features, integration and cyber security updates for the legacy commercial video products in the list below.

Honeywell Video products within warranty will not be impacted by this End of Support notification. However Honeywell will have no obligation if defects resulting from unauthorized modification, misuse, vandalism, alterations of serial number, or other causes unrelated to defective materials or workmanship, or failures related to batteries of any type used in connection with the products sold.

The IT industry has been evolving fast and most of legacy kernels such as Open Source Software (OSS) and drivers have not been updated by the suppliers. It makes it difficult for Honeywell to provide further support for End of Life (EOL) products. With this announcement of End-of-Support on mentioned products, Honeywell will no longer provide support for the requirements of new features, integration and cyber security updates.

Please contact Honeywell account managers, sales and/or technical engineers in respective regions, if you have any requirement for the replacement of legacy products from Honeywell. We offer a new generation of commercial video products and solutions delivering superior video quality performance, easy integration with other solutions, improved user experience, enhanced cyber security risk reduction, and lower installation, operation and maintenance costs.

This discontinuation affects all part codes listed in the table below:

Part Code	Description	End of Manufacturing Date
HD5UC2CN0	FIX DOME,DC,CLR,WLENS,SMK/BLK	12/01/2016
HD5CT2DN0	FG,FIX DOME,CLR,AI LENS,SMK/WHT	12/01/2016
HD5UX	FG,HD5,WD,CLR,HI RES,540TVL,PAL	12/01/2016
HD5CT5CN0	FG,FIX DOME,CLR,AI LENS,SMK/BLK	12/01/2016
HD5CC5DN0	FG,FIX DOME,CLR,AI LENS,SMK/WHT	12/01/2016
HD43	CAMERA,MINI DOME,530TVL,COLOR NTSC,DC12V,VARI-FOCAL LENS	12/01/2016
HD43X	CAMERA,MINI DOME,540TVL COLOR PAL,DC12V,VARI-FOCAL LENS	12/01/2016
HD5UTPX	FG,HD5,WD,CLR,HI RES,540TVL,PAL,UTP	12/01/2016
HDB00P0SWV2	FG,LWR DOME,PNDT,SMOKED,WHITE TRIM	05/02/2016
HDCJN0000V2	FG,SCAN,18X WDR TDN,NTSC,V2	05/02/2016
HDB00F0SB	FG,LWR DOME,IN CEILING/FLAT,SMOKED,BLACK TRIM	05/02/2016
HDB00F0CW	FG,LWR DOME,IN CEILING/FLAT,CLEAR,WHITE TRIM	05/02/2016
HDH00RA00	FG,HSG,RUGGED,WHITE,ANALOG	05/02/2016
HDB00R0SW	FG,LWR DOME,RUGGED,SMOKED,WHITE TRIM	05/02/2016
HDB00R0CW	FG,LWR DOME,RUGGED,CLEAR,WHITE TRIM	05/02/2016
HDB00D0KW	FG,LWR DOME,IN CEILING,CHROME,WHITE TRIM	05/02/2016
HDB00D0KB	FG,LWR DOME,IN CEILING,CHROME,BLACK TRIM	05/02/2016
HDH00DA00	FG,HSG,IN CEILING,ANALOG	05/02/2016
HDB00P0CBV2	FG,LWR DOME,PNDT,CLEAR,BLACK TRIM	05/02/2016
HDCAN0000V2	FG,SCAN,18X COLOR,NTSC	05/02/2016
HDCGN0000V2	FG,SCAN,35X WDR TDN,NTSC,V2	05/02/2016
HDCFN0000V2	FG,SCAN,26X WDR TDN,NTSC,V2	05/02/2016
HDB00P0CWV2	FG,LWR DOME,PNDT,CLEAR,WHITE TRIM	05/02/2016
HDB00X0CB	FG,LWR DOME,OUTDOOR RMS,CLEAR,BLACK TRIM	05/02/2016
HF41624R2TON	DVR,F4,16CH,240/200,RTL,2TB,NON,NTSC	16/03/2016
HF41624R1TON	DVR,F4,16CH,240/200,RTL,1TB,NON,NTSC	16/03/2016
HF40824R1TON	DVR,F4,8CH,240/200,RTL,1TB,NON,NTSC	16/03/2016
HF40824R2TON	DVR,F4,8CH,240/200,RTL,2TB,NON,NTSC	16/03/2016
HMXBNC128	FG,TERM PANEL,BNC/IDC,128CH,MAX1000	20/04/2016
HDZ20HDE	PTZ IP,Ext Pend,20X HD TDN WDR NTSC, H.264, Clear Dome	26/04/2016
HDZ20HD	PTZ IP,Ind Pend,20X HD TDN WDR NTSC, H.264, Clear Dome	26/04/2016
HREP28D2TX	DVR H.264, 8CH, 200IPS@D1/960H 2TB, USB, DVD, PAL	30/04/2016
HREP24D500X	DVR H.264, 4CH, 200IPS@D1/960H, 500GB, USB, DVD, PAL	30/04/2016
HREP28D1TX	DVR H.264, 8CH, 200IPS@D1/960H, 1TB, USB, DVD, PAL	30/04/2016
HREP216D4TX	DVR H.264, 16CH, 400IPS@D1/960H, 4TB, USB, DVD, PAL	30/04/2016
HREP216D2TX	DVR H.264, 16CH, 400IPS@D1/960H, 2TB, USB, DVD, PAL	30/04/2016
HREP24D1TX	DVR H.264, 4CH, 100IPS@D1/960H, 1TB, USB, DVD, PAL	30/04/2016
HREP216D1TX	DVR H.264, 16CH, 400IPS@D1/960H, 1TB, USB, DVD, PAL	30/04/2016
HD4MWIHX	FG,CAM,WDR,720P HD,H.264,IP DOME,TDN,PAL	03/06/2016
HCD5MIHX	FG,CAM,BOX IP,720P,TDN,PAL	03/06/2016
HCD5HIHX	FG,CAM,BOX IP,H.264,1080P,TDN,PAL	03/06/2016

HD4HDIHX	FG,CAM,H.264 1080P IP DOME,TDN,PAL, HD4HDIHX	03/06/2016
HD3MWIHX	FG,WDR,H.264,720P HD CAM,IP DOME,TDN,PAL,HD3MWIHX	03/06/2016
HD3HDIHX	FG,H.264 1080P CAM,IP DOME,TDN,PAL,HD3HDIHX	03/06/2016
HD3MDIHX	FG,H.264 HD CAM,IP DOME,TDN,PAL,HD3MDIHX	03/06/2016
HD55IPX	FG,HD CAM,H.264 IP DOME,TDN,PAL	03/06/2016
HD44IPX	FG,H.264 VGA CAM,IP DOME,DN,PAL, HD44IPX	03/06/2016
HD45IPX	FG,H.264 HD CAM,IP DOME,DN,PAL, HD45IPX	03/06/2016
HD4MDIHX	FG,HD CAM,H.264 IP DOME,TDN,PAL	03/06/2016
HCD5WIIHX	FG,WDR,BOX IP CAM,720P,TDN,PAL	03/06/2016
HD54IPX	FG,VGA CAM,H.264 IP DOME,SDN,PAL	03/06/2016
RD9021	FG,I/O INTERFACE FOR MAX1000	03/06/2016
HDZ20HDX	PTZ IP,Ind Pend,20X HD TDN WDR PAL, H.264, Clear Dome	18/06/2016
HDZ20HDEX	PTZ IP,Ext Pend,20X HD TDN WDR PAL, H.264, Clear Dome	18/06/2016
HDZ20HDIN	PTZ IP,In-Ceiling,20X HD TDN WDR NTSC, H.264, No Dome	22/06/2016
HDZ20HDINX	PTZ IP,In-Ceiling,20X HD TDN WDR PAL, H.264, No Dome	22/06/2016
HDC-605N-36	CAMERA,MINI DOME,HI RES COLOR NTSC,DC12V,3.6 mm fixed Lens	30/08/2016
HDC-605NV	CAMERA,MINI DOME,HI RES COLOR NTSC,DC12V,Vari-focal Lens	30/08/2016
HDC-605PV	CAMERA,MINI DOME,HI RES COLOR PAL,DC12V,Vari-focal Lens	30/08/2016
HDC-605N-60	CAMERA,MINI DOME,HI RES COLOR NTSC,DC12V,6 mm fixed Lens	30/08/2016
HDC-605N-25	CAMERA,MINI DOME,HI RES COLOR NTSC,DC12V,2.5mm fixed Lens	30/08/2016
HDC-605P-25	CAMERA,MINI DOME,HI RES COLOR PAL,DC12V,2.5 mm fixed Lens	30/08/2016
HDC-890PV	CAMERA,MINI DOME,HI RES COLOR PAL,DC12V,Vari-focal Lens	30/08/2016
HDC-605P-60	CAMERA,MINI DOME,HI RES COLOR PAL,DC12V,6 mm fixed Lens	30/08/2016
HDC-605P-36	CAMERA,MINI DOME,HI RES COLOR PAL,DC12V,3.6 mm fixed Lens	30/08/2016
HICC-1100P	720P, Box, PAL	30/08/2016
HICC-1100PT	720P, Box, TDN, PAL	30/08/2016
HICC-0100P	IP Box Camera,PAL,H.264,D1,25fps	30/08/2016
HIDC-0100PV	D1/VGA, Indoor Dome, 2.8~10.5mm vari-focal, PAL	30/08/2016
HICC-1100N	720P, Box, NTSC	30/08/2016
HICC-1100NT	720P, Box, TDN, NTSC	30/08/2016
HIVDC-1105NTV	720P, Vandal Outdoor dome, 3~9mm vari-focal, TDN, NTSC	30/08/2016
HICC-0100N	IP Box Camera,NTSC,H.264,D1,30fps	30/08/2016
HIVDC-0105PV	D1/VGA, Outdoor Dome, 2.8~10.5mm vari-focal, PAL	30/08/2016
HIDC-0100NV	D1/VGA, Indoor Dome, 2.8~10.5mm vari-focal, NTSC	30/08/2016
HIDC-1100NV	720P, Indoor dome, 3~9mm vari-focal, NTSC	30/08/2016
HIVDC-1105PV	720P, Vandal Outdoor dome, 3~9mm vari-focal, PAL	30/08/2016
HIDC-1100PTV	720P, Indoor dome, 3~9mm vari-focal, TDN, PAL	30/08/2016
HIVDC-1105PTV	720P, Vandal Outdoor dome, 3~9mm vari-focal, TDN, PAL	30/08/2016
HIVDC-0105NV	D1/VGA, Outdoor Dome, 2.8~10.5mm vari-focal, NTSC	30/08/2016
HIDC-1100PV	720P, Indoor dome, 3~9mm vari-focal, PAL	30/08/2016
HIVDC-1105NV	720P, Vandal Outdoor dome, 3~9mm vari-focal, NTSC	30/08/2016
HIDC-1100NTV	720P, Indoor dome, 3~9mm vari-focal, TDN, NTSC	30/08/2016
HCC-965P-VR	CAM,PAL,SDN,RS485,OSD,AC24V/DC12V	30/08/2016
HZC-363P-VR	CAM,36X ZOOM,SET,TDN,OSD,PAL	30/08/2016
HZC-363N-VR	CAM,36X ZOOM,SET,TDN,OSD,NTSC	30/08/2016
HSD-261PW-AT	Speed Dome, X26, 540TVL, WDR, Low Light Camera, TDN, Auto-tracking, IP66, PAL	30/08/2016
HSD-361PW-AT	Speed Dome, X36, 540TVL, WDR, Low Light Camera, TDN, Auto-tracking, IP66, PAL	30/08/2016
HSD-261P-AT	Speed Dome, X26, 480TVL, Low Light Camera, TDN, Auto-tracking, IP66, PAL	30/08/2016
HIVDC-1300W	1/3" CMOS, 720p, 25/30fps, 0.05lux(color), WDR, SDN, f=2.8-12mm, PoE, SDHC card	30/08/2016
HISD-1181W	1/3" CCD, 720p, 25/30fps, TDN, 0.5lux(color)/0.05lux(BW), 18x, WDR, IP66	30/08/2016
HICC-2300	1/3" CMOS, 1080p, 25/30fps, SDN, 0.1lux(color)/0.005lux(BW), PoE, SDHC card	30/08/2016
HIVDC-2300V	1/3" CMOS, 1080p, 25/30fps, SDN, 0.1lux(color)/0.005lux(BW), f=2.8-12mm, PoE, SDHC card	30/08/2016
HIDC-1300W	1/3" CMOS, 720p, 25/30fps, 0.05lux(color), WDR, SDN, f=2.8-12mm, PoE, SDHC card	30/08/2016
HIDC-1300V	1/3" CMOS, 720p, 25/30fps, 0.5lux, f=2.8-12mm, PoE, SDHC card	30/08/2016
HICC-1300W	1/3" CMOS, 720p, 25/30fps, 0.05lux(Color), WDR, PoE, SDHC card	30/08/2016
HIDC-2300V	1/3" CMOS, 1080p, 25/30fps, SDN, 0.1lux(color)/0.001lux(BW), f=2.8-12mm, PoE, SDHC card	30/08/2016
HISD-2201W	1/3" CMOS, 1080p, 25/30fps, TDN, 1.0lux(color)/0.005lux(BW), 20x, WDR, IP66	30/08/2016
HD4MDIHXUS	FG,CAM,HD,H.264 IP DOME,TDN,PAL	10/09/2016
HCD5MIHUS	FG,CAM,BOX IP,720P,TDN,NTSC	10/09/2016
HD3MDIHXUS	FG,H.264 HD CAM,IP DOME,TDN,PAL	10/09/2016
HD4MDIHUS	FG,CAM,HD,H.264 IP DOME,TDN,NTSC	10/09/2016
HD3MDIHUS	FG,H.264 HD CAM,IP DOME,TDN,NTSC	10/09/2016
HCD5MIHXUS	FG,CAM,BOX IP,720P,TDN,PAL	10/09/2016
HF40824B1T0N	8CH FUSION IV BASE NVR & 1TB	08/10/2016
HF41648H4T0N	DVR,F4,16CH,H.264,D1,480/400,RTL,4TB,NON,NTSC	08/10/2016
HF41648P2T0N	16CH FUSION IV PERFORMANCE NVR & 2TB	08/10/2016
HF40824B2T0N	8CH FUSION IV BASE NVR & 2TB	08/10/2016
HF41648B2T0N	16CH FUSION IV BASE NVR & 2TB	08/10/2016
HF43296P4T0N	32CH FUSION IV PERFORMANCE NVR & 4TB	08/10/2016
HF41648B4T0N	16CH FUSION IV BASE NVR & 4TB	08/10/2016
HF40824B4T0N	8CH FUSION IV BASE NVR & 4TB	08/10/2016
HF43296P12TN	32CH FUSION IV PERFORMANCE NVR & 12TB	08/10/2016
HF43248B2T0N	32CH FUSION IV BASE NVR & 2TB	08/10/2016
HF41648P12TN	16CH FUSION IV PERFORMANCE NVR & 12TB	08/10/2016

HF43248B4T0N	32CH FUSION IV BASE NVR & 4TB	08/10/2016
HF41648B8T0N	16CH FUSION IV BASE NVR & 8TB	08/10/2016
HF40824B8T0N	8CH FUSION IV BASE NVR & 8TB	08/10/2016
HF43248B8T0N	32CH FUSION IV BASE NVR & 8TB	08/10/2016
HF41648P4T0N	16CH FUSION IV PERFORMANCE NVR & 4TB	08/10/2016
HF41648P8T0N	16CH FUSION IV PERFORMANCE NVR & 8TB	08/10/2016
HF43296P2T0N	32CH FUSION IV PERFORMANCE NVR & 2TB	08/10/2016
HF41648H8T0N	DVR,F4,16CH,H.264,D1,480/400,RTL,8TB,NON,NTSC	08/10/2016
HF43296P8T0N	32CH FUSION IV PERFORMANCE NVR & 8TB	08/10/2016
HB75HD2	BULLET, 1080P HQA, IR, 2.7-12MM VF, 12VDC, IP66, NTSC	13/10/2016
HB75HD2X	BULLET, 1080P HQA, IR, 2.7-12MM VF, 12VDC, IP66, PAL	13/10/2016
MAXPRONET5	FG,MAXPRONET SERVER,SFTWR,3U,8 SERIAL PORT EXPENSION	14/10/2016
HDZ30-32GB	PTZ IP,Ind Pend,30X SD TDN WDR NTSC, H.264, Clear Dome 32GB	19/10/2016
HDZ36E-32GB	PTZ IP,Ext Pend,36X SD TDN WDR NTSC, H.264, Clear Dome 32GB	19/10/2016
HVBD9MR45M	DB9 RJ45 adapters,for MagaPIT and Videoblox,Matrix System	19/10/2016
HD273B	FG,CAM,VANDAL DOME, 600 TVL, 3.8-9.5MM, VF, 12/24V, IP66, BLK	30/11/2016
HBC5BK	FG,CAMERA MNT,WALL/CLG,5.7IN,3.5KG,BLK	30/11/2016
HBD92SX	CAM,TDN, 1/3" CCD BULLET,600TVL,2.8-12MM,56IR LED PAL	03/12/2016
HD251X	Dome Cam 700TVL 2.8-12mm	03/12/2016
HCC210X	CAM,TDN,650TVL,OSD,PAL	03/12/2016
HB75X	FG,CAM,BULLET, 600 TVL, 3.8-9.5MM, VF, 12V, IP66, PAL	03/12/2016
HCC10X	CAM,SDN,600TVL,OSD,PAL	03/12/2016
HD51HX	960H CMOS camera, outdoor, MINI dome, VFMI, 12VDC	03/12/2016
HD41HX	960H CMOS camera, indoor, MINI dome, VFMI, 12VDC	03/12/2016
HBD95SX	CAM,TDN, 1/3" CCD BULLET,600TVL,5-50MM,42IR LED PAL	03/12/2016
HB273X	FG,CAM,BULLET,700TVL,9-22MM,VF,12/24V,PAL	03/12/2016
HD262HX	960H CMOS camera, MINI dome, indoor, VFMI, IR, TDN, 12VDC/24VAC	03/12/2016
HD31HX	960H CMOS camera, Ball, VFMI, 2.8-12MM, 12VDC, IR, PAL	03/12/2016
HLM28V8F95	FG,LENS,2.8-8MM,F.95,1/3IN,MFMI	03/12/2016
HD273X	FG,CAM,VANDAL DOME, 700 TVL, 2.8-12MM, VF, 12/24V, IP66, PAL	03/12/2016
HICC-2500MI	1080P IR Bullet IP Camera, MFZ Lens	21/12/2016
HIVDC-2500MI	1080P IR Rugged Dome IP camera,MFZ Lens	21/12/2016

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