AUTOMATED ACCESS BADGING PROCESS
HELPS MAJOR U.S. AIRPORT SOAR

A major US airport authority looked to Honeywell Pro-Watch® Identity Management to streamline a time-consuming and complex access badge issuance process for employees, vendors and more, saving on data entry, phone calls, and paper without compromising security.

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A MORE EFFICIENT ACCESS BADGING PROCESS TAKES FLIGHT

One busy urban airport authority recognized the inefficiency of their older paper-based and manually intensive access badge application, approval, and renewal system. Redundant data and phone calls to the badging office were consuming unnecessary resources with no return value.

Honeywell, with its track record of helping other US airports solve similar problems, proposed the solution: Pro-Watch® Identity Management.

THE NEEDS

- Replace a time-consuming, paper-based badge application and renewal process
- Reduce or eliminate phone calls checking on badge status
- Decrease time spent scanning documents and entering data
- Integrate compliance and training documents
- Integrate with DAC services, TSC and Telos

THE SOLUTION

Honeywell Pro-Watch Identity Management is a fully automated, web-based badging process that enables online applications for new badges and renewals, and instant access for authorized signatories to view the clearance process and status of all badge holders.

Online TSA auditing is managed online through the system, and full integration to Designated Aviation Channelers (DAC), including Livescan fingerprinting, goes straight into the system, further reducing paper-based processing.

The airport can customize pages and integrate with training sites and other regulatory requirements such as Customs and Border Patrol And they can easily build custom reports for auditing purposes. A message board conveys timely information and notifications.

THE BENEFITS

Where it once took weeks for new hires to receive their badges, now, certain positions can get right to work.

Where new employees previously had to "shadow" an employee after they were hired until they were properly credentialed, now they can be fully integrated more quickly with the same level of security.

Processing time was reduced by almost 20 minutes per badge, which allowed the airport authority to reallocate over 100 hours per month to more value-adding tasks. Scanning and manual entry were eliminated and authorized signers now have transparency to the entire application process.

The airport reported that Pro-Watch Identity Management helped them reduce processing time by almost 20 minutes per badge, allowing the reallocation of over 100 labor hours a month to other, mission-critical badging tasks. Manual data entry and document scanning were eliminated, and authorized signers now have complete end-to-end visibility to the application process.

For more information
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