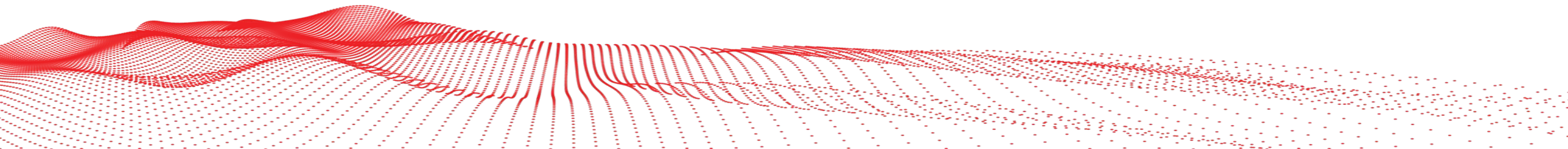


How To Request CLSS Access without a Honeywell Account

Requesting Access from CLSS Site Manager



Honeywell

Request Access

Sign In

STAY CONNECTED STAY PROTECTED

What if you could transform the way fire systems are designed, commissioned, monitored and maintained with one tool?

Honeywell Connected Life Safety Services (CLSS) places connectivity at the heart of fire safety, providing real-time visibility to enhance timely, accurate decision-making.

LEARN MORE



CLSS is an innovative, all-in-one cloud platform that enables systems integrators and facilities managers to deliver an enhanced fire safety service, while maximising the performance efficiencies offered by Honeywell's trusted detection and alarm systems.

By harnessing the power of data it delivers the connectivity and intelligence needed for secure, compliant and more efficient fire system management.



- Go to www.Fire.Honeywell.com
- Top right click on **Request Access**

1) Basic Details

- Select the account type which you want to create.

Request Access

Already Have An Account? [Sign In](#)

Please fill the form to request access for account.

Do have authority to enter into binding legal agreements on behalf of the organization for which you are registering?

Yes No

1 Basic Details

2 Organization & Administrator Details

What describes you or your business? ●



Honeywell Fire Direct Customer

I install products and I purchase product directly from Honeywell.



Honeywell Fire Indirect Customer

I purchase my Honeywell fire equipments or services from a distributor.

Do you have an account with Honeywell? ●

Yes No

Honeywell Account Number ●

Honeywell Sales Contact

HONEYWELL FIRE DIRECT CUSTOMER WORKFLOW

- Do you have an account with Honeywell? Select No.
- Do you have an activation code shared by Honeywell Dealership?

Request Access

Already Have An Account ? [Sign In](#)

Please fill the form to request access for account.

Do have authority to enter into binding legal agreements on behalf of the organization for which you are registering?

Yes No

1 Basic Details

2 Organization & Administrator Details

What describes you or your business? ●



Honeywell Fire Direct Customer

I install products and I purchase product directly from Honeywell.



Honeywell Fire Indirect Customer

I purchase my Honeywell fire equipments or services from a distributor.

Do you have an account with Honeywell? ●

Yes No

Activation Code ●

Reference Number ●

Honeywell Sales Contact

Please note:

The Activation code and Reference number shared by your Honeywell dealership are mandatory to submit the request. If you don't have Activation code / Reference number, please contact your Honeywell dealership

2) Organization & Administrator Details

- Fill in all required fields

Request Access

Please fill the form to request access for account.

Do you have authority to enter into binding legal agreements on behalf of the organization for which you are registering?

Yes No


1 Basic Details **2 Organization & Administrator Details**

Please enter your organization details

Organization Name ●	Address Line 1 ●	Address Line 2
<input type="text"/>	<input type="text"/>	<input type="text"/>
Country ●	State ●	Town/City ●
<input type="text"/>	<input type="text"/>	<input type="text"/>
Zip ●	Business Telephone	Organization Website
<input type="text"/>	<input type="text"/>	<input type="text"/>

Please enter your administrator details

First Name ●	Last Name ●	Email ●
<input type="text"/>	<input type="text"/>	<input type="text"/>
Personal Telephone		
<input type="text"/>		

I'm not a robot  reCAPTCHA
Privacy | Terms

SEND REQUEST

3) Agreement

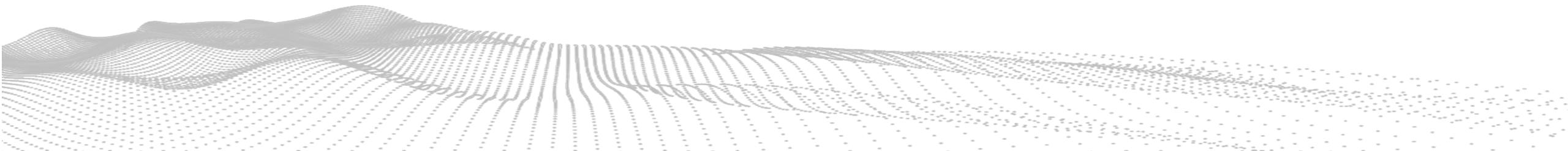
- Check the box for **I agree to Terms & Conditions**
- Check the box **I'm not a robot**

By checking this box, you consent to Honeywell's [CLSS Portal Terms and Conditions](#) and understand Honeywell will process your personal information in accordance with its [Privacy Statement](#)

I'm not a robot



SEND REQUEST



Confirmation



Your request has been submitted successfully

1. Check your email

Thanks for showing interest in our product.

2. Log in to CLSS

You will be prompted to update your password

3. Setup your employees

Setup your employees and their access with CLSS.

4. Setup your customer

Setup your customers with their site details.

5. Install Devices

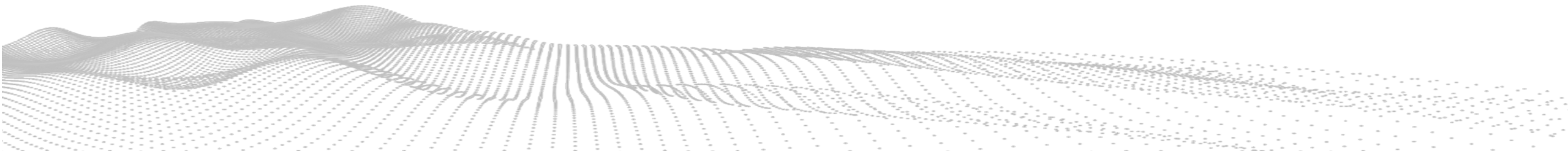
Including Pathways and CLSS Gateways

OKAY, GOT IT

CLSS_Support@Honeywell.com

Confirmation

- Once the requests confirms for CLSS Account, you will receive an email with Subject "Connected Life Safety Services Sign up Request"
- After requesting account, post verification, the admin receives 2 emails.
 - 1st email is your welcome email
 - 2nd email is your CLSS Credentials



HONEYWELL FIRE INDIRECT CUSTOMER WORKFLOW

- Select the account type which want to create.

Request Access

Already Have An Account ? [Sign In](#)

Please fill the form to request access for account.

Do have authority to enter into binding legal agreements on behalf of the organization for which you are registering?

Yes No

1 Basic Details

2 Organization & Administrator Details

What describes you or your business? •



Honeywell Fire Direct Customer

I install products and I purchase product directly from Honeywell.



Honeywell Fire Indirect Customer

I purchase my Honeywell fire equipments or services from a distributor.

Please tell us more about your business.

No. of branches

No. of technician performing maintenance

No. of building under maintenance contract

No. of technician performing commissioning

No. of building under monitoring contract

2) Organization & Administrator Details

- Fill in all required fields

Request Access

Already Have An Account ? [Sign In](#)

Please fill the form to request access for account.

Do have authority to enter into binding legal agreements on behalf of the organization for which you are registering?

Yes No

1 Basic Details

2 Organization & Administrator Details

Please enter your organization details

Organization Name ●

Address Line 1 ●

Address Line 2

Country ●

State ●

Town/City ●

Zip ●

Business Telephone

Organization Website

Please enter your administrator details

First Name ●

Last Name ●

Email ●

Personal Telephone

3) Agreement

- Check the box for **I agree to Terms & Conditions**
- Check the box **I'm not a robot**

By checking this box, you consent to Honeywell's [CLSS Portal Terms and Conditions](#) and understand Honeywell will process your personal information in accordance with its [Privacy Statement](#)

I'm not a robot



SEND REQUEST

Confirmation



Your request has been submitted successfully

1. Check your email

You will receive three emails from us: one that confirms receipt of your request, a welcome email, and an email that contains your login credentials.

2. Log in to CLSS

You will be prompted to update your password

3. Setup your employees

Setup your employees and their access with CLSS.

4. Setup your customer

Setup your customers with their site details.

5. Design & Execute Commissioning

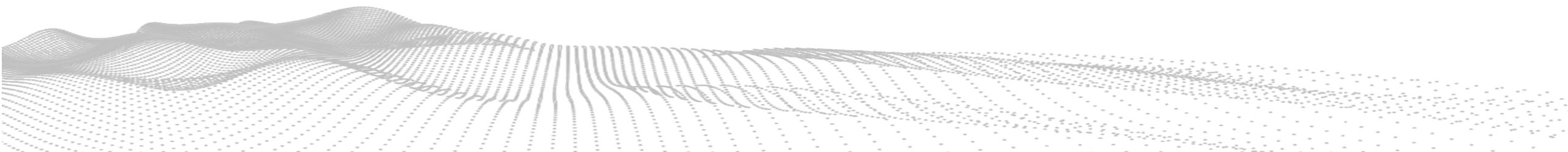
Use a host of tools for all the required calculations & to configure panels

OKAY, GOT IT

CLSS_Support@Honeywell.com

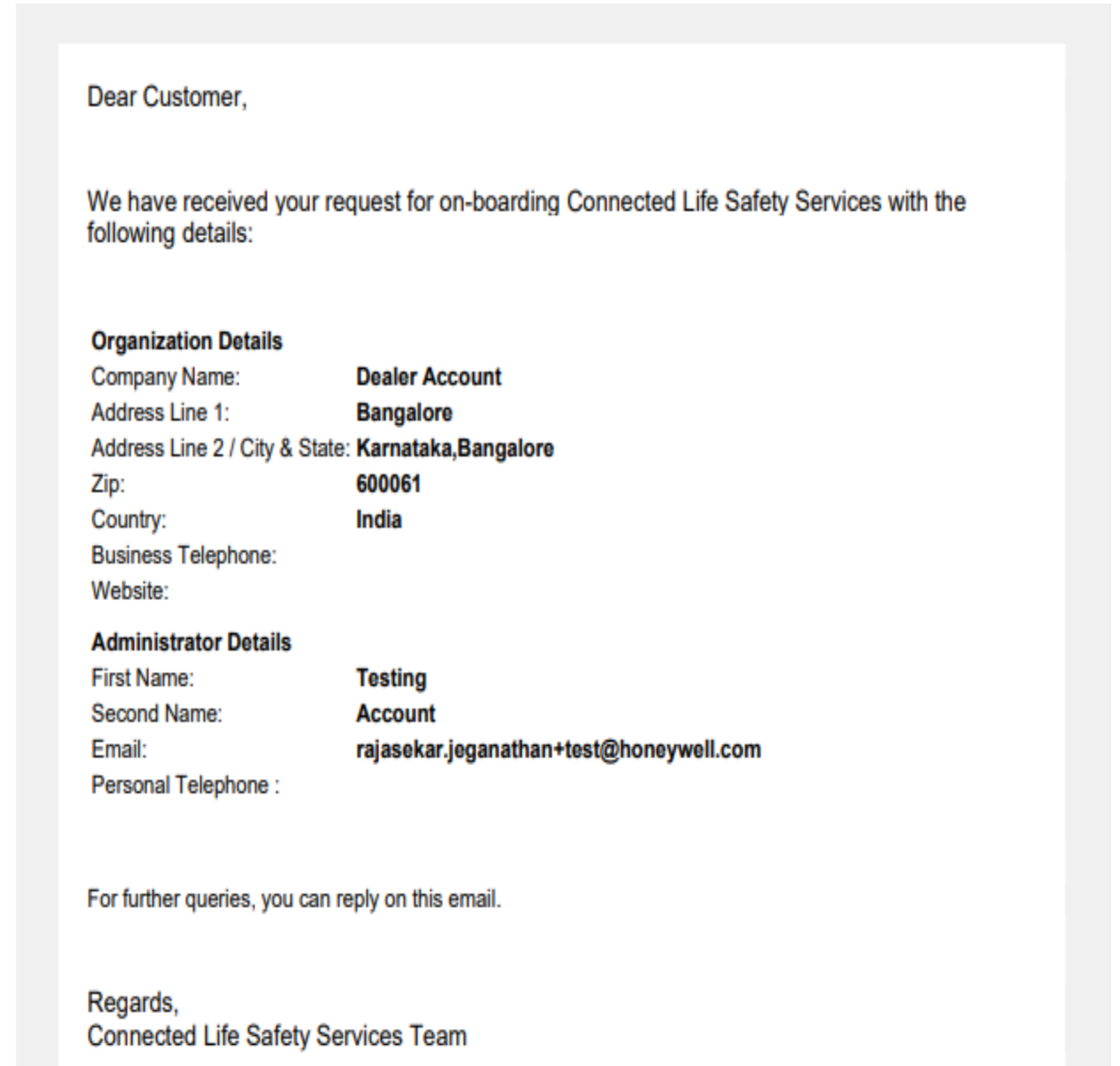
Confirmation

- Once the requests confirms for CLSS Account, you will receive an email with Subject "Connected Life Safety Services Sign up"
- After requesting account, post verification, the Indirect customer admin will receive 2 emails.
 - 1st email is your welcome email
 - 2nd email is your CLSS Credentials



Confirmation Email

- Once the Dealer requests for CLSS Account, you will receive an email with Subject "Connected Life Safety Services Signup Request"
- Example of content as shown in image.
- After requesting account, up to 4 hours later, the Indirect customer admin will receive 2 emails.



CLSS Employee Welcome Email

- 1st email is a welcome email from CLSS informing the user that there CLSS account has been created for them.
 - The email will contain a link to CLSS Site Manager
- 2nd email contains the login credentials to the CLSS Account.
- Both emails will come from no-reply-connectedservices@honeywell.com
- Example of content as shown in image.

