



AFTER HOURS SUPPORT

Beginning October 1st 2020, all after-hours support for MAXPRO NVR/VMS will require a Mission Critical or End User SSA. For more information on purchasing or upgrading your SSA, contact the Honeywell Sales team at 1-800-323-4576 option 3.

VMS Version	NVR Version	End of Support
R410	4.x	9/30/2020
R500	5.x	3/31/2021
R600	6.x	6/30/2022

For questions or additional information, please contact:

John Winters, SR Prof. Technical Support at John.Winters2@Honeywell.com

<https://www.security.honeywell.com/contact-and-support>