



## MARKETING BULLETIN

Honeywell Commercial Security

**Subject:** Product Discontinuation - MAXPRO Intrusion - MPICRX

**Region:** Europe

**Date:** March 31, 2023

# MAXPRO Intrusion MPICRX Alarm Receiver Discontinued

At Honeywell, we strive to provide the latest and most robust commercial security offerings in the industry. We aim to make our customers' facilities safer and more productive by delivering intelligent, connected, secure systems through a continued focus on innovation, safety and service.

Due to underlying platform issues, please be advised that we will be discontinuing sales of the MPICRX alarm receiver for MAXPRO Intrusion panels, **effective immediately**.

We will have cyber support until end of September 2023 and technical support until end of December 2023.

Discontinued SKU	Discontinued SKU Description	SKU Replacement	SKU Replacement Description
MPICRX	MPI Alarm Receiver	None	N/A

Direct replacements are not available; however, we would recommend leveraging one of the below 3<sup>rd</sup> party alarm receivers which has existing integration with MAXPRO Intrusion panels.

Alarm Receiver	Countries/Regions covered
CSL	UK, BLX*, NORDICS*
ESI	France
Azuresoft	France
Optimiza	Spain
SITASYS	DACH

*\*BLX launch planned by end of April-2023 and NORDICS by end of July-2023*

In addition to above alternatives, MAXPRO Intrusion panels will also have capability for native reporting of Alarms & Events to ARC via SIA DC09 standard by end of December 2023.

Should you need further assistance, please reach out to your local Honeywell representative or contact your regional Honeywell Customer Support team.