

MARKETING BULLETIN

Honeywell Commercial Security

Subject: Pro-Watch 4.3 and Pro-Watch 4.35 End of Support Notice

Date: February 23, 2021

The ProWatch Product lines Software Releases 4.3 and 4.35 will be obsolete by Honeywell on September 30th, 2021.

What This Means to our Customers:

- The software will no longer be available from Honeywell. Downloads will be removed from our sites.
- Product software and security updates will discontinue effective on the date of obsolescence.
- Technical Support for 4.3 and 4.35 will be discontinued.

The recommended replacement for Pro-Watch 4.3 and 4.35 is Pro-Watch 5.0 SP1. Honeywell encourages you to update to Pro-Watch 5.0 SP1 to enjoy the latest technology and current support.

Pro-Watch 5.0 SP1 offers an array of exciting new features and functionality such as:

1. Improved situational awareness by allowing operators to view access and video devices from a single view
2. Incident Workflows allows users to create process flows for users to follow when responding to an alarm or incident
3. Increases productivity by allowing operators to perform bulk password and firmware updates to Honeywell devices
4. Supports the PW7K Panel with full OSDP and TLS 1.2
5. Consolidated view for compliance reporting allows operators a single view to compliance and incidents data securely

Please contact Honeywell Commercial Security at 800-323-4576 or your local Honeywell sales representative with questions.

Discontinued Versions	Recommended Replacement
Pro-Watch 4.3	Pro-Watch 5.0 SP1
Pro-Watch 4.35	Pro-Watch 5.0 SP1

Regards,

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