



MARKETING BULLETIN

Honeywell Commercial Security

Subject: Pro-Watch® 4.5 End of Support Notice

Date: November 18, 2022

The Pro-Watch® product line software release 4.5, including all service packs, **will become obsolete on May 31st, 2023.**

What this means to our customers:

- Pro-Watch® 4.5 software releases will no longer be available from Honeywell. Downloads will be removed from our sites.
- Product software and security updates will discontinue effective on the date of obsolescence.
- Technical Support for Pro-Watch® 4.5 will be discontinued.

The recommended replacement for Pro-Watch® 4.5 is **Pro-Watch® 6.0**. Honeywell encourages all customers to update to Pro-Watch® 6.0 to enjoy the latest technology and current support.

Discontinued Versions	Recommended Replacement
Pro-Watch® 4.5	Pro-Watch® 6.0

Pro-Watch® 6.0 offers an array of exciting new features and functionality such as:

- Unified Installation for faster deployment
- Cyber Security Updates, Mutual Authentication support, MSXML Upgraded to 6.0, support for TLS 1.2, compatibility with VC++ 2017 redistributable
- Intelligent Command (Web UI) with Single Unified view of Access and Video devices, Bulk Password and Firmware Updates, Incident Workflows, Maps, Health Dashboard, Salvos, Enterprise Configuration, Consolidated view for Compliance Reporting
- HON PW7K and Mercury LP panels Native Support with Multi-Drop OSDP (v2) feature on reader boards.
- FICAM/OSDP enabled LP4502 Controller with Elevator Integrations with OTIS & Mitsubishi
- Further integration with the HID ORIGO platform for mobile credentialing
- Vindicator V6 intrusion panel integration
- Temaline-Voyager Multi all-in-on controller integration
- S3100 (Xtralis Integrated Security and Access Control - IP based) support
- Support for Windows 2022, 2019, Windows 11 and SQL Server 2019

I am running Pro-Watch 4.5. What are the next steps:

- Start planning to upgrade your system to a supported version if that is not already in process.
- Communicate with your Honeywell Sales representative about your current strategy and timeline.
- Coordinate with your HIS partner and Honeywell to ensure the upgrade is as smooth as possible.
- Please contact Honeywell Commercial Security at 800-323-4576 with questions.

Regards,

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