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IMPORTANT PRODUCT LIFECYCLE NOTICE
November 27, 2023

Valued Customers,

Honeywell's Vindicator® line of high availability, ruggedized intrusion detection and access control security products have been designed to withstand the harshest site conditions and provide many years of quality service to our customers. To continue advancing Vindicator technology, we periodically shift investment resources away from our aging equipment to focus on the next generation of technology and resources.

Moreover, due to challenges in the supply chain and aging components compounded by increased cyber resilience standards, the Vindicator V5 panels are no longer available for purchase. Additionally, Windows 7 and Windows XP have reached end of life and no longer receive Cyber/Security updates from Microsoft. As a result, our Win 7 and Win XP-based products will be moved to "Limited Support" status.

Supported Windows Platforms:

1. Microsoft Windows 10 is the current approved operating system. Windows 10-based Vindicator products will continue to be the standard until Windows 11 LTSC becomes available in 2024.
2. Microsoft Windows 7 and Windows XP-based Vindicator products will no longer be available for purchase for new installations and cyber/security updates will not be provided.
3. Vindicator will continue to support sites with existing Windows 7 installations; however, we strongly recommend migration to Windows 10.

"Limited Support" status simply means:

1. Although we cannot sell these products any longer, we will support you in upgrading to a current Vindicator system.
2. Technical support is available via a purchased Advanced Technical Support (ATS) package to troubleshoot products that are labeled as "Limited Support".

To help you plan effective maintenance and upgrade activities for your security systems, our staff is available to discuss plans for minimizing your total cost of ownership and maintaining an optimally secure facility. We strongly recommend customers to upgrade their system into more recent releases to help us maintain your system's cyber resilience.

Regards,

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