

Customer Communication

Honeywell Commercial Video Products End of Support Notification

Dear Esteemed Customer,

Due to the introduction of newer products and evolution of IP technologies, Honeywell will no longer provide support for the requirements of new features, integration and cyber security updates for the legacy commercial video products in the list below.

Honeywell Video products within warranty will not be impacted by this End of Support notification. However Honeywell will have no obligation if defects resulting from unauthorized modification, misuse, vandalism, alterations of serial number, or other causes unrelated to defective materials or workmanship, or failures related to batteries of any type used in connection with the products sold.

The IT industry has been evolving fast and most of legacy kernels such as Open Source Software (OSS) and drivers have not been updated by the suppliers. It makes it difficult for Honeywell to provide further support for End of Life (EOL) products. With this announcement of End-of -Support on mentioned products, Honeywell will no longer provide support for the requirements of new features, integration and cyber security updates.

Please contact Honeywell account managers, sales and/or technical engineers in respective regions, if you have any requirement for the replacement of legacy products from Honeywell. We offer a new generation of commercial video products and solutions delivering superior video quality performance, easy integration with other solutions, improved user experience, enhanced cyber security risk reduction, and lower installation, operation and maintenance costs.

This discontinuation affects all part codes listed in the table below:

| Part Code | Description | End of Manufacturing Date |
|-------------|--|---------------------------|
| HRHM1041 | DVR, 4CH, 60IPS@1080P, H.264, HQA, 1TB, USB, NTSC | 15/01/2018 |
| HB276HD2X | Bullet, 1080p HQA,WDR,MFZ,12/24V, PAL | 18/01/2018 |
| HB75HX | 960H CMOS camera, bullet, VFMI, 12VDC, IR, IP66 | 18/01/2018 |
| HBL2GR1-LPR | 1080P IR Bullet Camera, 2.7-12 mm MFZ, Low Light, WDR, LPR | 18/01/2018 |
| HD231HD2X | Eyeball,1080p HQA,WDR,MFZ,12/24V, PAL | 18/01/2018 |
| HD274HD2X | VANDAL DOME,1080P HQA,IR,2.7- 12 MM,MFZ,WDR,12VDC/24VAC,IP66 | 18/01/2018 |
| HD31HD2X | Eyeball,1080p HQA, MFZ,12VDC,PAL | 18/01/2018 |
| HBL2R1 | Performance Lite Series, Bullet, 1080p, 3.6mm, 12VDC | 24/01/2018 |
| HBL2R2 | Performance Lite Series, Bullet, 1080p, VF, 2.8-12mm, 12VDC | 24/01/2018 |
| HEL2R1 | Performance Lite Series, Dome, 1080p, 3.6mm, 12VDC | 24/01/2018 |
| HEL2R2 | Performance Lite Series, Dome, 1080p, VF, 2.8-12mm, 12VDC | 24/01/2018 |
| HIMT | Honeywell Integrated mount Tester | 24/01/2018 |
| HRLT1040 | Performance Lite Series, DVR, 4ch, 1SATA | 24/01/2018 |
| HRLT1080 | Performance Lite Series, DVR, 8ch, 2SATA | 24/01/2018 |
| HRLT1160 | Performance Lite Series, DVR, 16ch, 2SATA | 24/01/2018 |
| HASMPIT | SMARTPIT_PROTOCOL INTERFACE TRANSLATOR | 31/01/2018 |
| 16M128 | INTL. CHASSIS,BOARD AND ACCESSORY KT,16M128 | 03/02/2018 |
| 16M160 | INTL. CHASSIS,BOARD AND ACCESSORY KT,16M160 | 03/02/2018 |
| 16M80 | INTL. CHASSIS,BOARD AND ACCESSORY KT,16M80 | 03/02/2018 |
| 32M192 | INTL. CHASSIS,BOARD AND ACCESSORY KT,32M192 | 03/02/2018 |
| HPT12DC500 | FG,ADPTR,120VAC/12VDC,500MA,2.1MM,WALLMNT,UL | 03/02/2018 |
| HPT12DC500 | FG,ADPTR,120VAC/12VDC,500MA,2.1MM,WALLMNT,UL | 03/02/2018 |
| HVB16AM64 | AIM 16 INPUT TO 64 OUT | 03/02/2018 |
| HVB16AO | VB AUDIO OUTPUT MOD,16 OUTPUT | 03/02/2018 |
| HVB16M16 | FG,VLM 16 INTO 16 WITH BNC | 03/02/2018 |
| HVB16M32 | FG,VIM 16 INTO 32 WITH BNC | 03/02/2018 |
| HVB16M64 | FG,VIM 16 INTO 64 WITH BNC | 03/02/2018 |
| HVB16M64ATP | VIM 16 X 64,TP, WITH LOOPOUT | 03/02/2018 |
| HVB16M64TP | ACC,MAX,VIM 16 X 64,TP | 03/02/2018 |
| HVB16M64Y | VIM 16 INTO 64 WITH LOOPOUT | 03/02/2018 |
| HVB16MLP | CHASSIS REAR TERM LOOPING | 03/02/2018 |
| HVB16PTX | ACC,MAX,TX,ACTIVE,16 PORT,UTP | 03/02/2018 |
| HVB232422 | FG,VB COMMUNICATION CONVERTER | 03/02/2018 |
| HVB2BLANK | CHASSIS,BLANK PANEL,DOUBLE SET | 03/02/2018 |
| HVB32LKO | VBXL INTERLINK OUTPUT W/RJ45 | 03/02/2018 |
| HVB32PATCH | HVB32PATCH ASSEMBLY | 03/02/2018 |
| HVB422C4 | DATA PORT EXP,4CH,RS422 | 03/02/2018 |
| HVB422FT16 | DATA PORT EXPANDER 16 PORT | 03/02/2018 |
| HVB4U | CHASSIS 4U VB. INCL ACCSY KIT | 03/02/2018 |
| HVB4UX | INTL CHASSIS AND ACCESSORY KIT | 03/02/2018 |
| HVB8U | CHASSIS 8U VB. INCL ACCSY KIT | 03/02/2018 |
| HVB8UX | INTL. CHASSIS AND ACCESSORY KIT | 03/02/2018 |
| HVBBLANK | CHASSIS,BLANK PANEL,SINGLE SET | 03/02/2018 |
| HVBI2C16I | I2C 16 INPUTS | 03/02/2018 |
| HVBL16 | FG,VLM 16 INTO 16 WITH BNC,VB LITE | 03/02/2018 |
| HVBL32 | FG,VIM 16 INTO 32 WITH BNC,VB LITE | 03/02/2018 |
| HVBL64 | FG,VIM 16 INTO 64 WITH BNC,VB LITE | 03/02/2018 |

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| HVBL8UX | INTL. CHASSIS AND ACCESSORY KT,HVBL8UX | 03/02/2018 |
| HVBLBLANK | CHASSIS,BLANK PANEL,HVBLBLANK | 03/02/2018 |
| HVBLIO | FG,ALARM INPUT,RELAY OUTPUT AND PTZ CONTROL MODULE,VB LITE | 03/02/2018 |
| HVBLNETCPU | FG,VIDEOBLOX NETCPU&OSD MODULE,VB LITE | 03/02/2018 |
| HVBLTO | FG,VIDEO OUTPUT MODULE,16 OUTPUTS,WITH TITLES,VB LITE | 03/02/2018 |
| HVBM32UTC | FG,VIDEO INPUT MODULE,16 INPUT,32 OUTPUT,UTC CONTROL | 03/02/2018 |
| HVBM64UTC | FG,VIDEO INPUT MODULE,16 INPUT,64 OUTPUT,UTC CONTROL | 03/02/2018 |
| HVBNET16TOX | FG,VIDEO OUTPUT MODULE,16 OUTPUTS,WITH TITLES,NETCOREII | 03/02/2018 |
| HVBPIT4 | PIT4X32 WITH BLANK EPROM | 03/02/2018 |
| HVBPIT44 | DOVE CTRL,RS422. NO PSU. | 03/02/2018 |
| HVBPIT4POS | 4-PORT, SRL MERG & POS FILT, | 03/02/2018 |
| HVBPSU | CHASSIS POWER SUPPLY | 03/02/2018 |
| SA16MY | ASSY,PCA | 03/02/2018 |
| HD40HX | 960H CMOS camera, Indoor, MINI dome, Fix Lens, 3.6mm, 12VDC | 08/03/2018 |
| 2553-0534D | Top Assembly For Hd50x | 28/03/2018 |
| 2556-0222E | Top Assembly For Hd70x/73x | 28/03/2018 |
| HB74HX | 960H CMOS camera, Bullet, Fix Lens, 3.6mm, 12VDC, IP66 | 28/03/2018 |
| HB74X | FG,CAM,BULLET, 420 TVL, 3.8 MM, 12V, IP66, PAL | 28/03/2018 |
| HBD7SX | CAM,SDN,BULLET,650TVL,2.8-12MM,PAL | 28/03/2018 |
| HD273HX | 960H CMOS camera, outdoor, MINI dome, VFMI, 12VDC/24VAC, IP66 | 28/03/2018 |
| HD30HX | 960H CMOS camera, Ball, Fix Lens, 3.6mm, 12VDC, IR | 28/03/2018 |
| HD30X | FG,CAMERA, BALL, 3.6MM, IR, SDN | 28/03/2018 |
| HD31X | FG,CAMERA, VFMI BALL, 2.8-12MM, IR, SDN, PAL | 28/03/2018 |
| HD3HRHX | CAM DOME 3IN,700TVL,3DNR, 2.8-12VFMI PAL | 28/03/2018 |
| HD3UBX-R | Mini Dome W/D Black Rework | 28/03/2018 |
| HD40PX | FG,CAM,INDOOR,FIX DOME,420 TVL,3.8MM,12VDC,PAL | 28/03/2018 |
| HD4D3HX | FG,RUG FIX DOME, TDN, 700TVL,2.8 -12MM, 12/24, UTP-COAX, PAL | 28/03/2018 |
| HD4DIRHX | FG,RUG, FIX DOME, TDN, 700 TVL, IR LED, 2.8 - 12MM,12/24, UTP-COAX, PAL | 28/03/2018 |
| HD4DIRX-ACR | Vr Mini Dom Ir Tdn Acrylic | 28/03/2018 |
| HD4DX-ACR | Hd4dx Replacement Acrylic | 28/03/2018 |
| HD50PX-R | Vr Mini Dom 600tvl 3.8 Rework | 28/03/2018 |
| HD51PX-R | Vr Mini Dom 600tvl Rework | 28/03/2018 |
| HD60X | FG,CAM,INDOOR MINIDOME,STD RES,IR,FIXED LENS,LENS | 28/03/2018 |
| HD70PX | FG,CAM,RUGGED,FIX DOME,IR LED,700 TVL,DNR,3.6MM,12VDC,PAL | 28/03/2018 |
| HD73PX | FG,CAM,RUGGED,FIX DOME,IR LED,600 TVL,DNR,3.8-9.5MM,12VDC,PAL | 28/03/2018 |
| HD73PX-R | Vr Mini Dom 600tvl Dnr Rework | 28/03/2018 |
| HDTX | PTZ DOME,PERFORMANCE,10X PAL,CLEAR | 28/03/2018 |
| HDZ30HDEX | PTZ IP,Ext Pend,30X HD TDN WDR PAL, H.264, Clear Dome | 28/03/2018 |
| HDZ30HDX | PTZ IP,Ind Pend,30X HD TDN WDR PAL, H.264, Clear Dome | 28/03/2018 |
| HE130D | EDC,1M2/M4,SINGLE CHANNEL DECODER | 28/03/2018 |
| HE1PS | ENCODER POWER SUPPLY | 28/03/2018 |
| HE32SWL2 | S/W LICENSE,USB KEY,32 CHAN,2TB,ENT | 28/03/2018 |
| HE64SWL2 | S/W LICENSE,USB KEY,64 CHAN,4TB,ENT | 28/03/2018 |
| HDB00D0GB | FG,LWR DOME,IN CEILING,GOLD,BLACK TRIM | 28/03/2018 |
| HDB00D0GW | FG,LWR DOME,IN CEILING,GOLD,WHITE TRIM | 28/03/2018 |
| HDB00D0HB | FG,LWR DOME,IN CEILING,GOLD,BLACK TRIM | 28/03/2018 |
| HDB00D0HW | FG,LWR DOME,IN CEILING,GOLD,WHITE TRIM | 28/03/2018 |
| HNMCMAM1 | FG,SOFTWARE,LICENSE,1 Camera License | 28/03/2018 |
| HNMCLCAL | FG,SOFTWARE,LICENSE,1 SQL CAL PER CLIENT | 28/03/2018 |
| H4D3PRV2 | IP RUGGED DOME,3MP,H.264,IR,TDN,2.7-12MM MFZ,PoE,IP66 | 02/04/2018 |
| H4D3PRV3 | IP RUGGED DOME,3MP,H.264,IR,TDN,2.8MM,PoE,IP66 | 02/04/2018 |
| HBD1PR1 | IP BULLET CAM,1.3MP,H.264,IR,TDN,3.6MM,PoE,IP66 | 02/04/2018 |
| HBD3PR1 | IP BULLET CAM,3MP,H.264,IR,TDN,3.6MM,PoE,IP66 | 02/04/2018 |
| HBD3PR2 | IP BULLET CAM,3MP,H.264,IR,TDN,2.7-12MM MFZ,PoE,IP66 | 02/04/2018 |
| HED1PR3 | IP BALL CAM,1.3MP,H.264,IR,TDN,2.8MM,PoE,IP66 | 02/04/2018 |
| HED3PR3 | IP BALL CAM,3MP,H.264,IR,TDN,2.8MM,PoE,IP66 | 02/04/2018 |
| V60W | FG,CAM,CLR,6MM,40 TVL,NTSC,V60W | 06/04/2018 |
| HQA-PM | Pole Mount Kit, Perf HQA Cam | 10/04/2018 |
| H2D2PR1V | H.264 1080p RUG DOME TDN | 20/04/2018 |
| HD3-MK2-XA | Wall Mount Bracket, Mercury indoor dome | 23/04/2018 |
| HLM7V34MPD | Lens 4K/Star light 7 - 34mm, CS mount | 23/04/2018 |
| HSWB2GR1 | 1080P Exit View IP Camera, Black housing | 23/04/2018 |
| HC2XD2 | 1080P HQA/TVI/AHD/SD Low Light Box 12VDC/24VAC | 23/04/2018 |
| HD30XDV2 | 1080P HQA/TVI/AHD/SD Dome Camera 3.6mm IR 12VDC | 23/04/2018 |
| HD41XDV2 | 1080P HQA/TVI/AHD/SD Dome Camera 2.7-12mm VF IR 12VDC | 23/04/2018 |
| HD42XDV2 | 1080P HQA/TVI/AHD/SD Dome Camera2.7-12mm MFZ IR 12VDC | 23/04/2018 |
| HDZ302ISWUS | 1080P Starlight IR PTZ with Wiper. Project Sandstorm. Country of origin: USA. | 23/04/2018 |
| HDZ302SIKUS | 1080P Starlight IR PTZ, IK10. Project Sandstorm. Country of origin: USA. | 23/04/2018 |
| HDZP30XD2 | 1080P HQA/TVI/AHD/SD 30X Speed Dome Camera IR 12VDC | 23/04/2018 |
| HQAP4C | HQA 4Channels Power over Coax base module | 23/04/2018 |
| HQAS12-3A | HQA POC Power Supplier, 12V3A | 23/04/2018 |
| HUTC | HQA Camera Switch Controller, CVI/TVI/AHD/SD | 23/04/2018 |
| HD5-MK3 | In-Ceiling Mount Bracket (revised HD5-MK2)for Mercury indoor dome | 23/04/2018 |
| HDZWIPER | Wiper for Mecury IR PTZ | 23/04/2018 |
| 960H-HD-DVR-7016 | 16-Ch 960H resolution DVR | 24/04/2018 |
| HD31HW | 960H CMOS camera, Ball, VFMI, 2.8-12MM, 12VDC, IR, white | 24/04/2018 |
| HEN16122X | NVR,16CH, H.264, 1080p, 480fps, 2TB, PAL | 03/05/2018 |
| HEN16142X | NVR,16CH, H.264, 1080p, 480fps, 4TB, PAL | 03/05/2018 |
| HDRP4GNSX | DVR,H.264, 4CH, 100IPS, 500GB, USB, PAL, 1 AUDIO IN/OUT, 1 SENSOR IN/OUT, PTZ | 04/05/2018 |

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| HIPM-AT | Pole mounting for HISD-2301WAT | 09/05/2018 |
| HISD-2301WAT | IP PTZ,30X HD TDN WDR, Auto Tracking | 09/05/2018 |
| HIWM-AT | Wall mounting for HISD-2301WAT | 09/05/2018 |
| HLM5V160MPD | Lens 4K 160mm on Box Camera | 21/05/2018 |
| HB276HD2 | BULLET,1080P HQA,IR,2.7-12MM,MFZ,WDR,12VDC/24VAC,IP66 | 21/08/2018 |
| HB74HD1 | BULLET, 720P HQA, IR, 3.6MM, 12VDC, IP66, NTSC | 21/08/2018 |
| HB74HD1X | BULLET, 720P HQA, IR, 3.6MM, 12VDC, IP66, PAL | 21/08/2018 |
| HB74HD2 | BULLET, 1080P HQA, IR, 3.6MM, 12VDC, IP66, NTSC | 21/08/2018 |
| HB74HD2X | BULLET, 1080P HQA, IR, 3.6MM, 12VDC, IP66, PAL | 21/08/2018 |
| HB75HD1 | BULLET, 720P HQA, IR, 2.7-12MM VF, 12VDC, IP66, NTSC | 21/08/2018 |
| HB75HD1X | BULLET, 720P HQA, IR, 2.7-12MM VF, 12VDC, IP66, PAL | 21/08/2018 |
| HB76HD2 | BULLET,1080P HQA,IR,2.7-12MM,MFZ,12VDC,IP66,NTSC | 21/08/2018 |
| HB76HD2X | BULLET,1080P HQA,IR,2.7-12MM,MFZ,12VDC,IP66,PAL | 21/08/2018 |
| HD231HD1 | BALL CAM,1080P HQA,IR,2.7-12MM,MFZ,12VDC/24VAC,IP66 | 21/08/2018 |
| HD274HD2 | VANDAL DOME,1080P HQA,IR,2.7- 12 MM,MFZ,WDR,12VDC/24VAC,IP66 | 21/08/2018 |
| HD29HD1 | CAMERA, BALL, 720P HQA, IR, 3.6MM, 12VDC, NTSC | 21/08/2018 |
| HD29HD1X | CAMERA, BALL, 720P HQA, IR, 3.6MM, 12VDC, PAL | 21/08/2018 |
| HD30HD1 | CAMERA, BALL, 720P HQA, IR, 3.6MM, 12VDC, IP66, NTSC | 21/08/2018 |
| HD30HD1X | CAMERA, BALL, 720P HQA, IR, 3.6MM, 12VDC, IP66, PAL | 21/08/2018 |
| HD30HD2 | CAMERA, BALL, 1080P HQA, IR, 3.6MM, 12VDC, IP66, NTSC | 21/08/2018 |
| HD30HD2X | CAMERA, BALL, 1080P HQA, IR, 3.6MM, 12VDC, IP66, PAL | 21/08/2018 |
| HD31HD2 | BALL CAM,1080P HQA,IR,2.7- 12 MM,MFZ,12VDC,IP66 | 21/08/2018 |
| HD73HD1 | VANDAL DOME, 720P HQA, IR, 2.7-12MM VF, 12VDC, IP66, NTSC | 21/08/2018 |
| HD73HD1X | VANDAL DOME, 720P HQA, IR, 2.7-12MM VF, 12VDC, IP66, PAL | 21/08/2018 |
| HD73HD2X | VANDAL DOME, 1080P HQA, IR, 2.7-12MM VF, 12VDC, IP66, PAL | 21/08/2018 |
| HD74HD2 | VANDAL DOME,1080P HQA,IR,2.7-12MM,MFZ,12VDC,IP66,NTSC | 21/08/2018 |
| HD74HD2X | VANDAL DOME,1080P HQA,IR,2.7-12MM,MFZ,12VDC,IP66,PAL | 21/08/2018 |
| HTMZ160T302W | Dual sensor PTZ with wiper,60mm thermal and 30x 1080P,IP66,AC24V | 27/08/2018 |
| H3S1P1 | FG,CAM,720P,H.264 IP DOME,ONVIF,SDN,NTSC | 26/10/2018 |
| H4W2PRV2 | Performance Series IP, 2MP, WDR, MFZ, IP, Mini Dome | 26/10/2018 |
| HEN08122 | H.264 1080P 8CH NVR 2TB | 26/10/2018 |
| HEN08142 | H.264 1080P 8CH NVR 4TB | 26/10/2018 |
| HEN16122 | H.264 1080P 16CH NVR 2TB | 26/10/2018 |
| HEN16142 | H.264 1080P 16CH NVR 4TB | 26/10/2018 |
| HRGX162 | DVR, 16CH, WD1, 480IPS, H.264, 2TB, USB | 26/10/2018 |
| HRGX81 | DVR, 8CH, WD1, 240IPS, H.264, 1TB, USB | 26/10/2018 |
| HDPRM2 | PARAPET MOUNT BRACKET | 19/12/2018 |